



January 2026

# Update

## Newsletter

**GREATER  
ROCHESTER**  
CHAMBER OF COMMERCE

*Our Mission: Advance and promote the prosperity of its members and enhance the quality of life in the greater Rochester area.*

### A Message From the New Chamber President/CEO, Tanya Hervey

As we welcome in the new year, I am truly honored to assume the role of President/CEO of the Greater Rochester Chamber of Commerce. It is a true pleasure to be part of an organization with such a committed membership base and such a rich history of supporting the businesses and people that make the Greater Rochester community such a special place.

I am grateful for the trust being placed in me as our Chamber begins a new chapter. I am thankful for guidance from our amazing Board of Directors. I want to thank Laura Ring for being a wonderful mentor and I want to thank each of you for your dedicated service to our community. Behind our Chamber's success has always been our collaborative spirit, and I look forward to strengthening our relationships and forging new ones in the coming years.

My vision for 2026 is a year of energy, innovation, and connection. We look forward to not only adding value to the programs and events that you already know and appreciate but also seeking new opportunities in which we can contribute to the growth of our economy and the elevation of our members' experiences. Whether you are a corporate leader, small business owner, nonprofit leader, or community partner, your voice and participation play an important role in shaping the Chamber; our team wants to hear from you, because we are here for you.

In the months ahead, I am excited for the conversations we'll have, and I would love to learn more about your businesses, hear your ideas, and understand how the Chamber can continue to be a valued partner in your success.

Thank you for your continued support and investment in the Greater Rochester Chamber of Commerce. With a strong board and a talented team, I am looking forward to the future and appreciate having the opportunity to serve this incredible community in my new role.

Warmest wishes for a bright and prosperous new year,

Tanya Hervey  
President/CEO  
Greater Rochester Chamber of Commerce



### INSIDE THIS ISSUE

<b>BENEFIT INFORMATION</b>	<b>2</b>
<b>EVENTS UPDATE</b>	<b>3</b>
<b>MEMBERSHIP UPDATE</b>	<b>4</b>
<b>COMMITTEE NEWS</b>	<b>5</b>
<b>MEMBER NEWS</b>	<b>6</b>
<b>WHAT'S BEEN HAPPENING</b>	<b>7</b>
<b>CHAMBER LEADERSHIP</b>	<b>8</b>

Greater Rochester Chamber of Commerce presents...  
**Iceland's Magical Northern Lights**  
October 13 – 19, 2026



Book Now & Save \$150 Per Person

Upgrade to Elite Airfare! See inside for details.  
Due Tuesday, January 27, 2026. 11am 6:00 PM  
Greater Rochester Chamber of Commerce, 18 S Main St, Rochester, NH 03867  
RSVP to 603-332-5080

**GREATER  
ROCHESTER**  
CHAMBER OF COMMERCE

**2026**  
**SCHOLARSHIP PROGRAM**



**NEWSLETTER  
UNDERWRITTEN BY:**

**W M**  
WASTE MANAGEMENT

# Membership Benefits

2

## Put Your Business in the Spotlight Advertising Opportunities in 2025

### Member Eblast Rates:

\$150/month; 3 months for \$375; 6 months for \$600;  
1 year for \$900. \$75/month for nonprofits

### Newsletter Inserts:

\$150/month; \$75 for nonprofit

**Newsletter Ad:** (2"x3.6") \$ 75.00

**Enhanced Web Listing:** \$100/year

**Scholarship Champion:** \$100, \$500, \$1,000, or \$2,000

## Offer a Member-to- Member Deal

As a Chamber Member, you can offer and receive special deals, designed just for Chamber Members, such as a percentage off your company's services or products, a free service or product, a BOGO deal, you name it!

Set up your Member-To-Member Deal (s) through your Member Portal anytime; Chamber staff will review and approve it and contact you if they have any questions.

Want to see what deals are available? [Member-To-Member Deals](#) are found on the Chamber website under "News & Discounts" - Remember to check regularly for new deals!

## Have Job Openings? Post your Job Vacancies on the Chamber's Website at No Charge!

Simply **log in** to your Member Portal and select *Job Postings* on the left side!

The Chamber's website receives thousands of visits each month. If you have job vacancies to fill, post them!

Visit [www.rochesternh.org/Jobs](http://www.rochesternh.org/Jobs) to see a current list of job postings. For assistance logging in, call 603.332.5080.

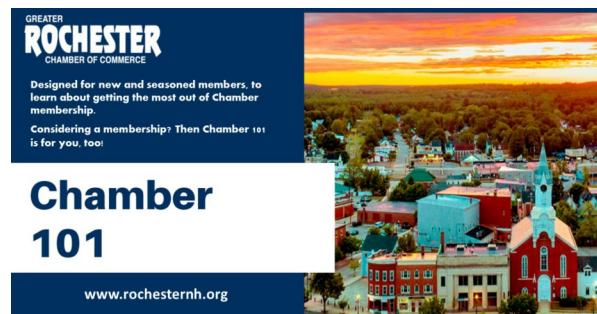
## Log in to Your Secure Member Portal

Did you know that a benefit of your Chamber membership includes the ability to [log in to your Member Portal](#) where you can submit your business' events, news releases, post job openings, download & print event flyers and more!

- Submit news releases
- Post job openings
- Download event flyers
- Search/contact members
- Register for events
- Pay bills online
- Access resources

Don't have a portal yet? Email us at [memberservices@rochesternh.org](mailto:memberservices@rochesternh.org) to get started.

## Next Session: Monday, January 12



The image shows the Greater Rochester Chamber of Commerce logo at the top left, featuring the text "GREATER ROCHESTER CHAMBER OF COMMERCE". Below it is a banner for "Chamber 101" with the text "Designed for new and seasoned members. To learn about getting the most out of Chamber membership. Considering a membership? Then Chamber 101 is for you, too!" At the bottom right is a scenic aerial photograph of a town at sunset, with buildings and a church visible.

## Chamber 101

[www.rochesternh.org](http://www.rochesternh.org)

## Spotlight Your Business for FREE with a Testimonial Ad

Simply tell us how being a Chamber member has helped your business succeed and how you, or your employees, have become involved in Chamber committees or activities.

We will create an ad that will be displayed for 1 month on the Chamber website, newsletter and Rochester Community Channel!

## Sponsorships for Events and Publications

Various levels of sponsorship are available for various events and publications that take place throughout the year. Call to see how you can make your business stand out.

Please see our [Promotional Opportunities Brochure](#).

## MEMBERS:

**BRING IN YOUR  
BROCHURES AND  
BUSINESS CARDS  
TO DISPLAY AT  
THE CHAMBER!**



# Upcoming Chamber Events

3

## 2026 CHAMBER TRIP "Iceland's Magical Northern Lights"

Join us for an informational session for the spectacular Iceland Trip in October, guided by Collette. Get details about the trip and have all of your questions answered during the session on **TUESDAY, JANUARY 27 AT 6:00PM** at the Chamber:

[To download the full trip brochure and to register for the info session, CLICK HERE](#)



## SUBMIT YOUR NOMINATIONS

Nominations forms are available to submit nominations for:

**2026 Business of the Year**



**2026 Nonprofit of the Year  
2026 Citizen of the Year, and  
2026 Educator of the Year**

These prestigious awards will be presented at the Chamber's 2026 Annual Dinner & Awards Celebration.

The **Business of the Year** award recognizes a member business in good standing that has demonstrated excellence in their business and has made substantial contributions to its industry and the Rochester area.

The **Nonprofit of the Year** award recognizes an organization that has made a sustainable impact in the Rochester area.

The **Citizen of the Year** award recognizes an individual that resides in Rochester/northern Strafford County, who has demonstrated excellent leadership and citizenship in the community and has made substantial contributions to the betterment of the same area.

The **Educator of the Year** award recognizes a local educator that has demonstrated excellence in their profession and has made substantial contributions to its students and the community.

The deadline for nominations is March 13, 2026.

[SEE THE NOMINATIONS FORMS ATTACHED](#)



The flyer for the 2026 Annual Meeting Breakfast is for Tuesday, January 27 at 6:00PM. It features a photo of Tanya Hervey, the new chamber president/CEO. It lists sponsors: EVERSOURCE, WM Waste Management, and MVS. The location is Frisbie Memorial Hospital Community Education & Conference Center, 11 Whitehall Road, Rochester. The event is from 7:30 - 9:00AM on February 13th, 2026.

## SAVE THE DATE

**2026 Business Showcase  
Wednesday, April 1, 2026**

James. W. Foley Memorial Community Center



**2026  
SCHOLARSHIP APPLICATIONS  
AVAILABLE!**

The Chamber is pleased to be providing Scholarship(s) to eligible high school students! Applicants must be graduating high school seniors who are employed by, or have a parent employed by a company that is a member of the Greater Rochester Chamber of Commerce. The scholarship will be paid directly to the attending institution in the student's second year at a full-time college, university, technical, or trade school.

**Application deadline is Friday, March 27, 2026**  
See the attached scholarship application and guidelines or

[CLICK HERE](#)

# Membership Update

4

## Welcome New Members!

### EMPLOYMENT SERVICES

#### FASTEST LABS OF ROCHESTER

*Sarah Olsen*  
120 Washington St. Suite 103  
Rochester, NH 03839

**Phone:** 603-698-2346

**Web:** [www.fastestlabs.com/rochester/](http://www.fastestlabs.com/rochester/)

### MOVERS

#### FIT 2 MOVE MOVING SERVICES

*Suzie Marschhausen*  
3 Front St.  
Rollinsford, NH 03869

**Phone:** 603-614-6011

**Web:** [www.fit2movenh.com](http://www.fit2movenh.com)

*Congratulations!*

### Member Anniversary Recognitions

The Chamber wishes to recognize and thank members that have 5, 10, 20 or 25 years of Chamber membership this month!

#### 25 YEARS

American Legion Post #7

#### 15 YEARS

Granite State Choral Society

## Member Renewals



Along Rte. 16  
American Legion Post #7  
Andrew J. Foss, Inc.  
Bernier Insurance Agency  
Berry Surveying & Engineering  
Birch Healthcare Center  
Bluebird Self Storage  
BootLegger's Footwear Center  
Brookside Place Apts -  
Stewart Property Management  
Eastern Propane & Oil  
Frisbie Memorial Hospital  
Guiding Light Medicaid Consultant  
Hammond Lumber  
Lesniak Home Team - Keller Williams  
Coastal and Lakes & Mountains  
McDonald's Restaurant  
Motolinia Lodge #18 IOOF  
Postal Center USA  
Seacoast Media Group  
Seven Rivers Law Office, PLLC  
State Farm Insurance—Mike Testa, Agent  
Studley Flower Gardens, Inc.  
The Oaks  
Unitil  
Village Pizza of Rochester  
Wentworth Electric, LLC

## NOMINATING COMMITTEE UPDATE

### 2026 DIRECTOR NOMINATED

In accordance with Article IV of the Chamber's bylaws, the membership is hereby notified of the following individual who has accepted nomination to serve a 3-year term on the board of directors beginning in 2026.

**Attorney Carl Potvin**

Law Office of Carl W. Potvin, P.C.

Provided there is no petition to the contrary filed, nominations shall be closed and the nominee shall be declared elected by the Board of Directors at their next meeting. If a legal petition is filed, a ballot election will be arranged as per the bylaws.

## Did You Know?

*By serving on a committee or getting involved with event planning, you can:*

- \* Expand your contact base and forge relationships
- \* Promote your business or organization
- \* Learn new things
- \* Have a connection to your community
- \* Help foster a healthy economic climate to help your community grow and thrive.

**Be part of the bigger picture—  
explore Chamber committees today!**



## GETTING INVOLVED

If you are interested in serving on a city board or commission, visit: [www.rochesternh.gov/city-clerks-office/pages/boards-commissions-information](http://www.rochesternh.gov/city-clerks-office/pages/boards-commissions-information) to view openings and for more information.

If you are a Chamber member interested in being on the Governmental Affairs Council, please contact the Chamber.

## Ambassadors Corner

The Ambassador Program is Sponsored By



### APPLICATIONS ARE BEING ACCEPTED FOR 2026 CHAMBER AMBASSADORS

Chamber Ambassadors are Chamber members who volunteer their time to assist the Chamber with membership retention efforts and in exchange receive an elevated member experience that offers more opportunities to network and more visibility for their business.

Any current member with their business, or the business they represent, in good standing is welcome to apply to become a Chamber Ambassador.

Applications must be completed and submitted by January 31, 2026.

To apply to become an Ambassador for the Greater Rochester Chamber of Commerce, please contact Tanya Hervey, Director of Events & Communications: [thervey@rochesternh.org](mailto:thervey@rochesternh.org) for an application.

## Governmental Affairs Council

*The Voice for Business in Northern Strafford County*

### MISSION

The mission of the Greater Rochester Chamber of Commerce Governmental Affairs Council is to represent, monitor and advocate members' concerns to local, regional, state and federal governmental organizations, on issues that affect the economic well-being and quality of life in the greater Rochester area.

### COMMITTEE MEETING TIMES

*Governmental Affairs Council meetings are held on dates and times as determined by the committee.*

### GUEST SPEAKERS

*The Governmental Affairs Council strives to bring in quality speakers from various industries throughout the year. If you are interested in speaking at a future meeting, please contact the Chamber: 603-332-5080*

## MEMBER NEWS



**Ace Handyman Services** is hiring! Join Ace Handyman Seacoast and get paid to fix, build, and help people—all on your own schedule! Candidates should possess a strong work ethic, a professional appearance and demeanor, excellent customer services skills, and a good overall knowledge of all trades—from Carpentry, Tiling, Painting, and Drywalling to light Plumbing and Electrical.

Contact: [mstev@acehandymanservices.com](mailto:mstev@acehandymanservices.com).

**Bank of New Hampshire** invites you to elevate your earnings with a CD Special at BNH—Open online now or schedule an appointment. Call 800.832.0912 or visit <https://bnh.bank>.

**Children's Museum of NH—Upcoming Events:**

Science Friday—January 2, 9, 16, 23, 30  
 Exploring Our Way: Sensory Friendly Playtime—January 4  
 Junior Science Class: Amazing Animals—January 5, 12, 19, 26  
 Wacky Art Wednesdays—January 7, 14, 21, 28  
 Visit [childrens-museum.org](http://childrens-museum.org).

**Cinco's Cantina** is excited to bring back its Fiesta Fundraisers. Cinco's has reserved the following dates to support these great causes:

January 6, 2026: Salmon Falls School  
 January 13, 2026: Durham Evangelical Church  
 January 20, 2026: Spaulding High School Class of 2026  
 January 27, 2026: Dover High School Unified Boosters  
 Visit: [cincoscantina.com](http://cincoscantina.com)

**Cornerstone VNA** is proud to announce the expansion of its Hospice Care program to include two new specialty services aimed at enhancing comfort and emotional support for patients and their families: Reiki therapy and aromatherapy using essential oils. These holistic services complement Cornerstone VNA's expert clinical care by addressing the emotional, spiritual, and sensory needs of patients at end of life. Reiki services were introduced in late summer 2025, and aromatherapy officially launched on December 1, 2025. Visit: [cornerstonevna.org](http://cornerstonevna.org)

**Eversource** is informing customers that they can expect to see lower costs on their electric bill during the first months of 2026. The energy company recently filed multiple rate adjustments, including energy supply, that will take effect early next year, leading to a slight overall decrease for customers if approved by the New Hampshire Public Utilities Commission (PUC). Visit: [eversource.com](http://eversource.com)

**Fidium** is now available in Rochester. More than 11,000 homes and businesses can now access Fidium's symmetrical multi-gig speeds and reliability, with service coming to an additional 7,500 locations this winter. Visit [fidiumfiber.com](http://fidiumfiber.com).

**Granite State Fair** upcoming events:

Winter Wipeout meets Snowman Slam—January 31st  
 Visit: [granitestatefair.com](http://granitestatefair.com).

**HBL Insurance** is thrilled to announce Caitlyn Turgeon has been named as one of the Top 10 Agents in NH with Safeco Insurance. This achievement is marked by more than just sales but also by extensive product knowledge. Safeco Insurance is represented by approximately 500 agents across NH. Visit [hblins.com](http://hblins.com).

**Jersey Mike's Subs** is now hiring: Crew Member/Shift Leader. A wide range of positions and shifts are available, from openers at 7am to midday shifts, to closers at 9pm. Job Types: Full-time, Part-time. Pay: \$15-18/hour. Expected Hours: 20-40+ hours/week.  
 Visit: [jerseymikes.com/37018/rochester-nh](http://jerseymikes.com/37018/rochester-nh).

**LifeBalance Counseling Coaching and Wellness**'s Kerry Fitzpatrick brings over 25 years of experience supporting youth, families, and individuals through life's most challenging transitions. Her work blends clinical expertise, coaching insight, and genuine care to create a calm, supportive space for meaningful growth. LifeBalance Counseling Coaching and Wellness currently has openings. Visit: [lifebalancecoachnh.com](http://lifebalancecoachnh.com)

**MVSB (Meredith Village Savings Bank):** The MVSB Fund at New Hampshire Charitable Foundation has awarded \$116,539 in grants to 53 local nonprofit organizations. Of this total, \$100,539 was granted to 37 local agencies and \$16,000 was distributed to 16 local food pantries to help combat food insecurity in the Bank's service area. These grants are part of MVSB's ongoing commitment to supporting organizations that strengthen the communities where its customers and employees live and work. Visit [mvsb.com](http://mvsb.com).

**Rochester Opera House** — Upcoming Shows:

Sleeping Beauty—January 10  
 Musical Murder Mystery—January 23- February 28

To buy tickets please call (603) 335-1992, stop by Stage Door for tickets and more at 1 Wakefield St. Rochester, NH or visit the ROH website.

**Seacoast SCORE** offers free online business training on a variety of small business topics. Click to [register for the online workshops](#). Visit [score.org](http://score.org).

**SHARE Fund:**

Bruins Alumni Association VS. Share Fund Marvels February 28, 2026 at 2PM, located at Rochester Ice Arena.  
 \$20 Per Ticket. Visit: [sharefund.org](http://sharefund.org)

**Spaulding High School FBLA** is accepting food drive donations from November 1st through March. Drop off all donations at the Main or TECH office at the front of Spaulding High School. Donations are accepted during school hours, 7:30am to 2:15pm. Any questions can be directed to Rusty Keefe and Krystle Beaulieu: [rustykeefefbla@gmail.com](mailto:rustykeefefbla@gmail.com), [beaulieu.k@sau54.org](mailto:beaulieu.k@sau54.org).

**Victims Inc.** is the host and beneficiary of Granite State Bingo every Saturday Night. Bingo is hosted at the Lilac Club Casino at 7 Milton Road in Rochester, NH. Opening at 4pm, a warm up game is held at 6pm, with regular games at 6:30pm. Visit [victimsinc.org](http://victimsinc.org).

**Vouchers for Veterans** is proud to return to winter farmers markets across the region from November through April. Veterans and Active Duty Military from New Hampshire and Maine are invited to attend participating farmers where they'll receive \$20 weekly in vouchers to spend on locally grown produce, meats, dairy, baked goods, and other farm-fresh products. Visit [vouchersforveterans.org](http://vouchersforveterans.org).

**WorkReadyNH** is happy to share a Tuition-FREE course that builds career confidence and enhances the professional skills that NH employers value most. Enhance your professional skillset & apply new strategies to finding employment or advancing your current career. Visit [ccsnh.edu/workreadynh](http://ccsnh.edu/workreadynh).

If you've got news or updates for your Chamber member company or organization, let us help you get the word out!

Submit your news to: [memberservices@rochesternh.org](mailto:memberservices@rochesternh.org)

# What's Been Going On at the Chamber?

7



## FIRST SEACOAST BANK

December 10, 2025



The Chamber was pleased to hold a ribbon cutting ceremony with *Holidays on the Hill* in celebration of the nonprofits major milestone and growth as a community nonprofit. After years of operating from their home and garage, the organization is thrilled to announce their new office space at 73 Pickering Road, Suite M, in Gonic, NH. Their new location provides a dedicated space to support their expanding work and the growing needs of local families.

## Holiday Tree Lighting

Friday, December 5



## "Christmas In Candyland"

2025 Holiday Parade

Sunday, December 7

Best of Parade  
Postal Center  
USA



## Celebrating COMMUNITY LEADERS

Click on each image to see each awards recipient's video

[Videos by HeartBeep Marketing NH](#)



Daystar—  
Your Technology Partner

New Hampshire  
Farm Museum

Davita Fortier  
McClelland Elementary School

David Stevens

OFFICERS

**Chairman of the Board:**  
Caitlyn Turgeon  
HBL Insurance

**Chair-Elect:**  
Mary Henderson,  
Bank of New Hampshire

**Vice Chair, Governmental Affairs:**  
Mark Farrell

**Vice Chair, Events & Fund Raisers:**  
Dr. Deepa Reddy  
Deepa Reddy, DMD, PLLC

**Vice Chair, Membership:**  
Kendall Spewock  
Admiral Property Management & Sales

**Treasurer:**  
Ellen Miller  
Frisbie Memorial Hospital/  
HCA Healthcare

**Immediate Past Chairman:**  
Kerrie Landry  
Living Innovations

DIRECTORS

**Tammy Adams**  
Great Bay Facility Maintenance, Inc.

**Kristen Bournival**  
Raiche & Company CPAs

**Alan Brown**  
Newburyport Bank

**Anne Brown**  
Daystar - Your Technology Partner

**Brian Dickie**  
Eversource

**Lauren Jerr**  
Spaulding High School

**Scott Littlefield**  
Profile Bank

**Michael Scala**  
City of Rochester  
Economic Development

**Cheryl Thompson**  
First Seacoast Bank

**Jennifer Ufkin**  
Cornerstone VNA

**Laura Vrettos**  
The Home Depot

**Sue Willson**  
Potter's House Bakery & Café

CHAMBER STAFF

**Tanya Hervey**  
President/CEO

**Abigail Gilbert**  
Business Development Specialist

# January 2026 Chamber Calendar

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
				1 <i>HAPPY NEW YEAR</i> <b>OFFICE CLOSED</b>	2	3	<b>UPCOMING EVENTS</b>  <b>FEBRUARY 5</b> Tri-Chamber Business After Hours at Blue Dolphin Screenprinting & Embroidery  <b>FEBRUARY 13</b> Annual Meeting Breakfast  <b>APRIL 1 2026</b> Business Showcase
4	5	6	7	8	9	10	
11	12 4:00 Chamber 101	13	14	15	16 8:00 Governmental Affairs Council	17	
18	19 Martin Luther King Day <b>OFFICE CLOSED</b>	20	21	22	23	24	
25	26	27	28	29	30	31	
VISIT OUR WEBSITE TO REGISTER FOR EVENTS							



**JOIN THE**  
GREATER  
**ROCHESTER**  
CHAMBER OF COMMERCE

**CHAIRMAN'S CIRCLE**

The Chairman's Circle is an exclusive group of members interested in being part of a group of supporters for the Greater Rochester Chamber of Commerce. Their investments allow for an increase in educational opportunities for the business community and providing assistance with fundraising efforts.

**EXCLUSIVE CHAIRMAN'S CIRCLE BENEFITS**

- Company logo on Chamber website with backlink to your website
- Quarterly recognition on social media
- Recognition in monthly newsletter
- Displayed in Member Directory
- Chairman's Circle digital membership badge
- 30-second video on social media
- 2 complimentary e-blasts per year
- Displayed on Chairman's Circle signage in conference room
- Privately hosted cocktail meeting per year

**Annual Fee: \$1,000**  
Limited to 20 members

2025 HOLIDAY PARADE

Christmas In  
Candyland

UNDERWRITTEN BY



UNDERWRITTEN BY



Presented By



## THANK YOU TO OUR 2025 HOLIDAY PARADE SPONSORS!

### UNDERWRITER



### SOLE BAND SPONSORS



### PLATINUM SPONSORS



### AWARDS SPONSORS



### GOLD SPONSORS

ASCM—Northern New England Chapter

Living Innovations

New England Furniture

Bernier Insurance

Newburyport Bank

Windjammers Seafood Restaurant

### SILVER SPONSORS

Admiral Property Management & Sales • Bernier Insurance • Blue Seal Feeds • Broadview Animal Hospital • Confident Med Spa Hannaford • Leone, McDonnell & Roberts, PA • NH Great Crates dba New England Cremation Supply • ReMax Home Connection Renaissance Signs • Sig Sauer • Smitten Yarn Co. • Spring Village at Dover • United Insurance

### BRONZE SPONSORS

Auger & Sons • Bernier Insurance • Boutique Leslie Bridal • Collins Sports Center • Granite State Glass • NECC Boats Neuropsychology & Concussion Management Associates, PA • Nippo Lake Golf Club • Ring Plumbing Service Rochester Country Club • SavATree • Studley Flower Gardens

Underwritten By



Presented By



## SPECIAL THANKS

### PARADE PARTNERS:



Air Force Junior Reserve at Spaulding High School

Great Bay Radio Association  
-W1FZ

Spaulding HS Student Athletic Leadership Team (SALT)

AMI Graphics

Angie Douglas, City of Rochester

Arthur's Market

BeMobile Verizon

Bernier Insurance

Caitlyn Turgeon, HBL Insurance

Celina Stone, HBL Insurance

City of Rochester

Cremin Creative

Dover Fire Department

Eastern Propane & Oil

Emily Pelletier

Frisbie Memorial Hospital

Gloria Gagnon

Granite Steak & Grill

Janet Oliver, Unutil

Jarrett Gerry

Jersey Mike's Subs

Kaley Gagne, Kennebunk Savings Bank

Kerrie Landry, Living Innovations

Kristen Bournival, Raiche & Company CPAs

Lexy Hardin

Market Basket

New Life Seacoast Church

Norman Vetter, Inc.

Paul Berry's Electric Service, LLC

Pete Gagnon

Rochester Fire Department

Rochester Police Department

Rochester Public Works Department

Rochester School Department

Rochester Truck, Inc.

Ryan Coombs

Skip Sampson

Spaulding High School

SUR Construction

Tate Adams, Great Bay Facility Maintenance Service, Inc.

Tut's Trophies & Awards

Waste Management

### 2025 Holiday Events Committee:

Chair: Norman Sanborn

Tammy Adams, Great Bay Facility Maintenance Service, Inc.

Andy Austin, Port Broadcasting

Alan Brown, Newburyport Bank

Nichole Coombs, Bernier Insurance

Tanya Hervey, Greater Rochester Chamber of Commerce

Alan Johnson, Breezelane

Jeffrey King

Jennifer Marsh, Rochester Department of Public Works

Laura McDormand, Rochester Department of Public Works

Janet Oliver, Unutil

Laura Ring, Greater Rochester Chamber of Commerce

Tatjana Simon, Lighthouse Credit Union

Deputy Chief Andrew Swanberry, City of Rochester

***Many thanks to anyone not mentioned here,  
and the many who participate in the parade!***

# 2026

# ANNUAL MEETING BREAKFAST



Caitlyn Turgeon  
HBL Insurance  
2026 Chair of the Board

GREATER  
**ROCHESTER**  
CHAMBER OF COMMERCE

## YOU ARE INVITED!

Join us at the Chamber's Annual meeting to  
meet board members and staff,  
hear our plans for the future, and share  
in the success of the organization.

UNDERWRITTEN BY  
**EVERSOURCE**

MEET THE  
NEW CHAMBER PRESIDENT/CEO  
Tanya Hervey  
Hear her vision for the future



**Awards Sponsor:**



**Video Sponsor:**



**REGISTER:**

[rochesternh.org/annualmeeting](http://rochesternh.org/annualmeeting)

**Location/Host:**

 **Frisbie** Memorial Hospital

**Community Education & Conference Center**  
11 Whitehall Road, Rochester

**FEBRUARY** | **13<sup>th</sup>** | **2026**

**7:30 - 9:00AM**

# NOMINATIONS SOUGHT

## SUBMIT YOUR BUSINESS FOR THIS PRESTIGIOUS AWARD!

### SUBMIT YOUR BUSINESS OR ORGANIZATION FOR BUSINESS OF THE YEAR OR NON-PROFIT OF THE YEAR

These two prestigious awards will be announced and presented at the Chamber's Annual Dinner & Awards Banquet.

The Business of the Year award recognizes a Chamber member business in good standing that has demonstrated excellence in their business and has made substantial contributions to its industry and the Rochester area.

The Non-Profit of the Year award recognizes an organization that has made a sustainable impact in the Rochester community.

**DEADLINE FOR NOMINATIONS**  
**March 13, 2026**

### QUALIFICATIONS FOR BUSINESS OF THE YEAR

1. Business in an active company.
2. Demonstrates excellence in the business community and industry.
3. Participates in and provides support to the general benefit of the Chamber of Commerce, business community and greater Rochester area.
4. Contributes to the community, beyond business interests and Chamber of Commerce activities will be considered.
5. Business is member in good standing of the Greater Rochester Chamber of Commerce.
6. Services need not be confined to a single year, but should be have current significance.
7. Prior winners are ineligible.
8. This award will not be given posthumously.

### NOMINATION PROCEDURES

Please complete and attach form as the nomination cover page along with a separate sheet detailing the explanation of distinguished activities for why the nomination is being submitted. Supporting documentation is required to support your nomination to include:

* Company/organization business description or mission.	* Impact/contributions to industry/community.
* Involvement in the community.	*Awards/honors received.
* 3 Letters of recommendation.	*Nominations without detailed information may not be considered.

If a candidate is not selected this year, the nomination will be automatically resubmitted for the next two years.

### **BUSINESS OF THE YEAR NOMINEE**

Business Name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

# of Years in Business \_\_\_\_\_ # of Employees \_\_\_\_\_ # of Locations \_\_\_\_\_

Contact Person \_\_\_\_\_ Title \_\_\_\_\_

### **NOMINATOR (SUBMITTING NOMINATION):**

Name \_\_\_\_\_ Phone \_\_\_\_\_

Email \_\_\_\_\_ Date \_\_\_\_\_

**Submit to:**

Awards Selection Committee, Greater Rochester Chamber of Commerce, 18 South Main St., Rochester, NH 03867  
Email: [president@rochesternh.org](mailto:president@rochesternh.org)

**SEE REVERSE SIDE FOR NON-PROFIT OF THE YEAR NOMINATION**

# NOMINATIONS SOUGHT

## SUBMIT YOUR BUSINESS FOR THIS PRESTIGIOUS AWARD!

### SUBMIT YOUR BUSINESS OR ORGANIZATION FOR BUSINESS OF THE YEAR OR NON-PROFIT OF THE YEAR

These two prestigious awards will be presented at the Chamber's Annual Dinner & Awards Banquet.

The Business of the Year award recognizes a Chamber member business in good standing that has demonstrated excellence in their business and has made substantial contributions to its industry and to Rochester area.

The Non-Profit of the Year award recognizes an organization that has made a sustainable impact in the Rochester community.

**DEADLINE FOR NOMINATIONS  
March 13, 2026**

### QUALIFICATIONS FOR NON-PROFIT OF THE YEAR

1. Non-profit in an active organization.
2. Demonstrates excellence in the community and in organization.
3. Has provided a significant impact to benefit of the Rochester community.
4. Organization is a member in good standing of Greater Rochester Chamber of Commerce.
5. Services need not be confined to a single year, but should be recent enough to have current significance.
6. Prior winners are ineligible.
7. This award will not be given posthumously.

### NOMINATION PROCEDURES

Please complete the form and attach it as the nomination cover page along with a separate sheet detailing the explanation of distinguished activities for why the nomination is being submitted. Supporting documentation is required to support your nomination to include:

* Organization business description or mission.	* Involvement in the community.
* Impact/contributions to industry/community.	* Awards/honors received.
* 3 Letters of recommendation.	* Nominations without detailed information may not be considered.

If a candidate is not selected this year, the nomination will be automatically resubmitted for the next two years.

### NON-PROFIT OF THE YEAR NOMINEE

Organization Name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

# of Years in Business \_\_\_\_\_ # of Employees \_\_\_\_\_ # of Volunteers \_\_\_\_\_ # of Locations \_\_\_\_\_

Contact Person \_\_\_\_\_ Title \_\_\_\_\_

#### NOMINATOR (SUBMITTING NOMINATION):

Name \_\_\_\_\_ Phone \_\_\_\_\_

Email \_\_\_\_\_ Date \_\_\_\_\_

#### Submit to:

Awards Selection Committee, Greater Rochester Chamber of Commerce  
18 South Main St., Rochester, NH 03867  
Email: [president@rochesternh.org](mailto:president@rochesternh.org)

**SEE REVERSE SIDE FOR BUSINESS OF THE YEAR NOMINATION**



**DEADLINE TO SUBMIT  
NOMINATIONS:**

**March 13, 2026**

The Greater Rochester Chamber of Commerce is pleased to be presenting its **61st annual**  
**CITIZEN OF THE YEAR**  
 This prestigious award will be presented at the Chamber's Dinner & Awards Banquet. This award recognizes an individual who has demonstrated excellent leadership and citizenship in the community and has made substantial contributions to the betterment of the Greater Rochester area.

### **QUALIFICATIONS FOR CITIZEN OF THE YEAR**

1. Adult resident of Rochester/northern Strafford County and activities should be in the same area..
2. Contributed to the general benefit of the community as a whole.
3. Demonstrates excellence in the community, for instance in civic affairs, church, PTA, etc.
4. Some activities performed should be over and above the normal duties of one's paid or salaried position; activities performed in the course of one's normal duties are also considered.
5. Services need not be confined to only current activities, but should be recent enough to have current significance.
6. Prior winners are ineligible.
7. Individuals nominated do not have to be members of the Greater Rochester Chamber of Commerce or the business community. Individuals from all walks of life are encouraged.

### **NOMINATION PROCEDURES**

Complete the form and attach it as the nomination cover page along with a separate sheet detailing the explanation of distinguished activities for why the nomination is submitted.

Letters of recommendations are encouraged to accompany nomination.

Nominations without detailed information may not be considered.

If a candidate is not selected this year, the nomination will be automatically resubmitted for the next three years.

**All nominations are kept confidential. Please DO NOT notify this individual of the nomination.  
We will contact you to contact others should your nomination be selected.**

### **PAST CITIZEN OF THE YEAR AWARD RECIPIENTS**

1963 - Judge Leonard Hardwick	1983 - Jan Nelson	2004 – Charles G. Ward
1964 - Elyer "Doc" Lyndes (Courier Publishing)	1984 - Bea Craig	2005 – Robert "Cider" Berry
1965 - Herve Lagasse	1985 - Victor Hamel	2006 – R. Bradley Trafton
1966 - Kenneth Denton (J. Zuromskis - Honored)	1986 - Mr. & Mrs. Harry Rose	2007—Fred Hall, Jr.
1967 - Vi Bliskey	1987 - Bernice Bickford	2008—Frank Callaghan
1968 - Dr. Albert Barcomb	1988 - Alfred Benton	2009—Gerard "Gerry" Gilbert
1969 - James Foss (General Conrad Snow - Honored)	1989 - Cynthia Edgerly (Roger N. Allen - Honored)	2010—Linda Gaskell Bisson
1970 - Albert Miltner	1990 - Vincent J. DeNobile	2011—Ken Billings
1971 - Kennett R. Kendall, Sr.	1991 - Dorothy Callaghan	2012—Kenn Ortmann
1972 - Joseph Zuromskis	1992 - Richard W. Creteau (Posthumously)	2013—Gerard Gravel
1973 - Dr. Alexander Smith	1993 - Marilyn R. Berry	2014—Gerald & Claire Bisaillion
1974 - Roland Keans	1994 - Harvey Bernier	2015—Jane Cooper Fall
1975 - Gerry Rainville	1995 - Roland Roberge (Posthumously)	2016—Derek Peters
1976 - Mayor John Shaw (refused award)	1996 - Robert "Bob" Brown	2017—Walter Hoerman, MD
1977 - Helen Berry	1997 - Daniel Lacroix	2018—Hoagy Higgins
1978 - Judge Richard Cooper	1998 - Terry McGarhan	2019—Patricia Rainboth
1979 - Arnold T. Clement	1999 - Kevin Flynn	2020—Lisa Stanley
1980 - Bud Carlson	2000 - Marion Veno	2021—Jeanne Grover and Alicia Frye
1981 - Elmer R. Waitt	2001 - Janet Pelley	2022—Kathleen H. Sessler
1982 - Fr. Donald Marsh	2002 - Steven B. Dore	2023—Jackie Fitzpatrick
	2003 - John Rigazio	2024—Mary Henderson
		2025—David Stevens

**SEE REVERSE SIDE FOR NOMINATION**



# CONFIDENTIAL NOMINATION OF THE 2026 CITIZEN OF THE YEAR

**NOMINEE:**

Full Name \_\_\_\_\_

Address \_\_\_\_\_ Phone \_\_\_\_\_

**NOMINATOR (INDIVIDUAL OR ORGANIZATION SUBMITTING NOMINATION):**

Name \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

Email \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

## **QUALIFICATIONS OF THE NOMINEE:**

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**BIOGRAPHICAL INFORMATION OF NOMINEE:**

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**Signature of Individual Submitting Nomination**

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**Date**

Nomination form and attached documentation must be submitted by **March 13, 2026** to:

## **Awards Committee**

## Awards Committee

Greater Rochester Chamber of Commerce  
18 South Main Street, Rochester, NH 03867

president@rochesternh.org

Phone: (603) 332-5080 Fax: (603) 332-5216



# *Educator of the Year*

## **SUBMIT A NOMINATION FOR EDUCATOR OF THE YEAR**

This prestigious award will be announced and presented at the Chamber's Annual Dinner & Awards Banquet.

The Educator of the Year award recognizes a local educator that has demonstrated excellence in their profession and has made substantial contributions to its students and community.

**DEADLINE FOR NOMINATIONS**  
**March 10, 2025**

# **NOMINATIONS SOUGHT**

## **NOMINATE AN EDUCATOR FOR THIS PRESTIGIOUS AWARD!**

### **QUALIFICATIONS FOR EDUCATOR OF THE YEAR**

#### **Attributes:**

1. A genuine love for teaching and a passion for education should shine through in the educator's work and interactions with students.
2. Ability to adapt their teaching methods to meet the diverse needs of their students and create a supportive and inclusive classroom environment.
3. Demonstrate creativity and innovation in their teaching methods to enhance the learning experience
4. A commitment to professional development and continuous improvement in their own knowledge and teaching methods
5. Strong communication skills, both with students and families, are vital for building positive relationships and fostering a collaborative learning environment.
6. Involvement in the community, school, or extracurricular activities that support the educational mission.
7. Services need not be confined to a single year, but have current significance.
8. Prior winners are ineligible.
9. This award will not be given posthumously.

### **NOMINATION PROCEDURES**

Please complete and attach form as the nomination cover page along with a separate sheet detailing the explanation of distinguished activities, based on attributes listed above, and why the nomination is being submitted. Supporting documentation is **required** to support your nomination to include:

- \* Educator/School
- \* Involvement in the community.
- \* 3 Letters of recommendation.
- \* Impact/contributions to students/community.
- \* Awards/honors received.
- \* Outstanding leadership, commitment and collaborative efforts.

Nominations without detailed information may not be considered.

If a candidate is not selected this year, the nomination will be automatically resubmitted for the next two years.

### **EDUCATOR OF THE YEAR NOMINEE**

Educator Name \_\_\_\_\_

School \_\_\_\_\_ Title \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

# of Years as Educator \_\_\_\_\_

### **NOMINATOR (SUBMITTING NOMINATION):**

Name \_\_\_\_\_ Phone \_\_\_\_\_

Email \_\_\_\_\_ Date \_\_\_\_\_

**Submit all items in one PDF to:**

Greater Rochester Chamber of Commerce, 18 South Main St., Rochester, NH 03867  
Email: president@rochesternh.org



# BE A GREATER ROCHESTER CHAMBER OF COMMERCE SCHOLARSHIP CHAMPION FOR GRADUATING STUDENTS BY FUNDING THE SCHOLARSHIP PROGRAM

The Greater Rochester Chamber of Commerce is pleased to offer its members the opportunity to be named a **Chamber Scholarship Champion**. Your donation will benefit the Scholarship Fund that enables the Chamber to provide scholarships to several graduating seniors who are employees of a Chamber member or the child of an employee of a Chamber member business or organization, to help toward their college, university, technical, or trade school expenses. See the funding levels provided below.

## \$1,000+

- Company/Organization logo prominently displayed on Chamber website
- Individual social media shout-out
- Company/Organization logo in Chamber newsletter
- Company/Organization name included in press release
- Company/Organization logo on E-blast
- Company/Organization thanked at Scholarship Ceremony
- Personal letter from your company/organization included with scholarship recipient's award letter

## \$500

- Company/Organization logo displayed on Chamber website
- Individual social media shout-out
- Company/Organization name in Chamber newsletter
- Company/Organization name included in press release
- Company/Organization logo on E-blast
- Company/Organization thanked at Scholarship Ceremony

## \$100

- Company/Organization logo displayed on Chamber website
- Social media shout-out
- Company/Organization name in Chamber newsletter
- Company/Organization name included in press release
- Company/Organization name on E-blast
- Company/Organization thanked at Scholarship Ceremony

YES, please sign up my business to become a Chamber Scholarship Champion!

\$1,000  \$500  \$100  Payment Enclosed  Invoice Me

Company Name \_\_\_\_\_

Contact Person \_\_\_\_\_ Phone \_\_\_\_\_

E-Mail: \_\_\_\_\_

### RETURN FORM TO:

Greater Rochester Chamber of Commerce

18 South Main Street Rochester, NH 03867

Phone: 603-332-5080 / Fax: 603-332-5216 / Email: [memberservices@rochesternh.org](mailto:memberservices@rochesternh.org)

# JOIN THE GREATER **ROCHESTER** CHAMBER OF COMMERCE **CHAIRMAN'S CIRCLE**

The Chairman's Circle is an exclusive group of members interested in being part of a group of supporters for the Greater Rochester Chamber of Commerce. Their investments allow for an increase in educational opportunities for the business community and providing assistance with fundraising efforts.

## **EXCLUSIVE CHAIRMAN'S CIRCLE BENEFITS**

- Company logo on Chamber website with backlink to your website
- Quarterly recognition on social media
- Recognition in monthly newsletter
- Displayed in Member Directory
- Chairman's Circle digital membership badge
- 30-second video on social media
- 2 complimentary e-blasts per year
- Displayed on Chairman's Circle signage in conference room
- Privately hosted cocktail meeting per year

**Annual Fee: \$1,000  
Limited to 20 members**

# JOIN THE GREATER **ROCHESTER** CHAMBER OF COMMERCE **PRESIDENT'S CIRCLE**

The President's Circle is an exclusive group of members interested in being part of a group of supporters for the Greater Rochester Chamber of Commerce. Their investments allow for an increase in educational opportunities for the business community and providing assistance with fundraising efforts.

## **EXCLUSIVE PRESIDENT'S CIRCLE BENEFITS**

- Company logo on Chamber website with backlink to your website
- Recognition in monthly newsletter
- Displayed in Member Directory
- President's Circle digital membership badge
- 1 complimentary e-blast per year
- Displayed on Chairman's Circle signage in conference room
- Privately hosted cocktail meeting per year

**Annual Fee: \$500  
Limited to 20 members**

Greater Rochester Chamber of Commerce presents...

# Iceland's Magical Northern Lights

October 13 – 19, 2026



Book Now  
& Save  
**\$150**  
Per Person

[Upgrade to Elite Airfare!](#) See inside for details.

## SPECIAL TRAVEL PRESENTATION

Date: Tuesday, January 27, 2026 Time: 6:00 PM

Greater Rochester Chamber of Commerce, 18 S Main St, Rochester, NH 03867

RSVP to 603-332-5080

For more information contact

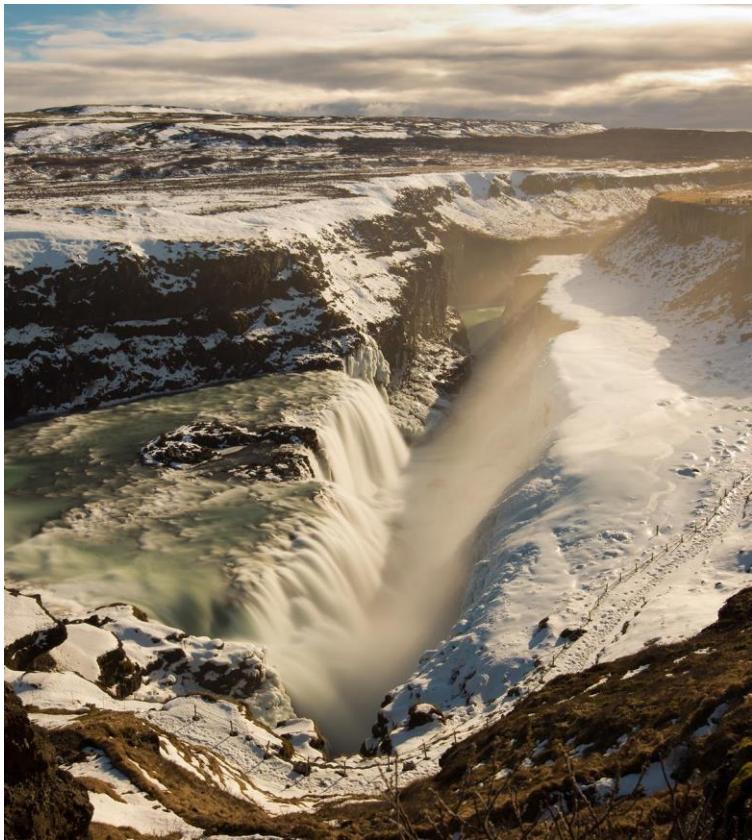
Melinda Nyberg

Horizon Travel Agency

**(603) 742-7664**

**[melinda.nyberg@gmail.com](mailto:melinda.nyberg@gmail.com)**





**7 Days • 11 Meals:** 6 Breakfasts, 5 Dinners

**HIGHLIGHTS...** Reykjavík, Northern Lights Cruise, Search for the Northern Lights, Golden Circle, Thingvellir National Park, Lava Exhibition Center, Vík, Jökulsárlón Glacial Lagoon, Blue Lagoon

**ITINERARY AT A GLANCE**

- Day 1      Overnight Flight
- Day 2      Centerhotel Plaza, Reykjavík
- Days 3 – 5      Hotel Dyrholaey, Vík
- Day 6      Centerhotel Plaza, Reykjavík

*On some dates alternate hotels may be used.*

**Day 1: Tuesday, October 13, 2026 Overnight Flight** You're on your way to Iceland, a land and culture forged by fire and ice. Where steaming lava fields and massive glaciers sculpt mountains and valleys, leaving thundering waterfalls and plunging fjords. In this land of many natural wonders, enjoy the rare opportunity to search for the aurora borealis — one of nature's most dazzling light displays, also known as the northern lights.\*

**Day 2: Wednesday, October 14, 2026 Reykjavík, Iceland**

Welcome to Iceland's capital city, Reykjavík. Your hotel room is available as soon as you arrive so you can make yourself comfortable before refueling with breakfast. This afternoon, get acquainted with old town Reykjavík on a walking tour with a local guide to see the harbor, city hall, the Parliament building, and the nearby cathedral dating back to 1796. Gather with your fellow travelers at a popular restaurant for dinner featuring Icelandic cuisine. This evening, take an adventurous northern lights cruise\*\* and sail into the darkness of Faxaflói Bay in search of the aurora borealis.\* (B, D)

**Day 3: Thursday, October 15, 2026 Reykjavík - Golden Circle - Vík**

Travel the Golden Circle this morning to experience natural wonders, including the explosive Geysir thermal area and the double-cascade Gullfoss waterfall. Venture to the famous Thingvellir National Park and stand upon the crest of the Mid-Atlantic Ridge. In the afternoon, stop at the Lava Exhibition Center and delve into Iceland's past and present volcanic eruptions. Afterward, witness Seljalandsfoss, a rushing waterfall where you may walk behind the water for unique views from the inside out. Next, continue on to Vík. Drive, or venture on foot, into the stillness of rural Iceland in search of the northern lights. You'll enjoy three nights of searching to increase your likelihood of catching a glimpse of these elusive lights.\* (B, D)

**Day 4: Friday, October 16, 2026 Vík - Reynisfjara - Vík** Begin your day with a journey to Reynisfjara, the volcanic black sand beach famous for its basalt columns and rugged sea stacks just offshore. Next, visit the Skógar Museum and discover its turf-built homes and artifacts. Afterward, stand in awe before the impressive Skógarfoss waterfall, one of Iceland's biggest and most beautiful waterfalls. Cap off your day with a visit to Sólheimajökull Glacier, Iceland's fourth largest glacier. After dinner, gaze at the sky in search of the northern lights.\* (B, D)

**Day 5: Saturday, October 17, 2026 Vík - Jökulsárlón Glacial Lagoon - Vík**

This morning, travel to Jökulsárlón glacial lagoon, filled with floating icebergs. Explore this extraordinary landscape and search for seals swimming in cold waters. After dinner back in Vík, continue searching for the northern lights dancing across the night sky.\* (B, D)

**Day 6: Sunday, October 18, 2026 Vík - Blue Lagoon - Reykjavík**

Drive along the south shore towards the Reykjanes Peninsula. Known for its rugged landscape, lava fields, and numerous hot springs, the peninsula is home to the Blue Lagoon. Take a dip in the warm, mineral-rich waters of the geothermal pool, located in the heart of a dramatic lava field. Return to Reykjavík for your farewell dinner and overnight stay. (B, D)

**Day 7: Monday, October 19, 2026 Reykjavík - Tour Ends** Depart for home with many incredible memories of your time in Iceland. (B)



## Book Now & Save \$150 Per Person:

Double \$4,649;    **Double \$4,499\***  
 Single \$5,349;    **Single \$5,199;**  
 Triple \$4,599    **Triple \$4,449**

**For bookings made after Apr 14, 2026 call for rates.**

**Included in Price:** Round Trip Air from Logan Intl Airport, Air Taxes and Fees/Surcharges, Hotel Transfers

**Not included in price:** Cancellation Waiver and Insurance of \$549 per person

\* All Rates are Per Person and are subject to change, based on air inclusive package from BOS

### Upgrade your in-flight experience with Elite Airfare

Additional rate of: Business Class \$2,990

• \* Elite Air pricing (Premium Economy, Business Class or First class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability.

† Refer to the reservation form to choose your upgrade option

**IMPORTANT CONDITIONS:** Your price is guaranteed once deposit is received and booking confirmed by Collette. Your price is not subject to increase after the deposit is received and booking confirmed, except for charges resulting from increases in government-imposed taxes or fees. (See registration form for consent.)

#### Important Tour Information:

**Book Now rates valid until Apr 14, 2026, valid on air inclusive packages only.**

**The overall activity level of this tour is a level 3.** This means you're an on-the-go traveler. You don't want to miss a thing, so walking and standing for longer periods of time (2-3 hours) isn't a big deal. A moderately paced two-and-a-half-hour walking tour, covering several miles, hills, and uneven surfaces, is no problem for you. Walking four miles over the course of a day is very doable, as is climbing into and out of various modes of transportation (tuk-tuk, cable car, zodiac, etc.). You can climb three flights of stairs easily and handle altitudes between 6,000 and 9,000 feet. Expect some longer days with early mornings or late nights balanced with free time to recharge or set out on your own adventure. This level is not a fit for travelers who require mobility assistance devices.

While you are searching for the northern lights, you will be walking and waiting outdoors.

If you require any special assistance while on tour, please make us aware at time of reservation so the necessary request form can be sent to your attention.

This tour takes place in the winter. You can expect varying weather conditions with brisk days and limited daylight.

Most natural sites such as waterfalls, beaches, and lava fields require walking on unpaved, uneven surfaces rendered slippery by ice and rain.

We seek to best utilize your time while on tour; to account for the potential for adverse weather, some activities or days may need to be altered, shifted, or cancelled. In addition, museum visits and shopping may be affected by observance of religious or local holidays.

The Northern Lights Cruise departs from the port usually at 9:00 PM and finishes after 11:00 PM.

Due to long-distance travels to the Jökulsárlón Glacial Lagoon, you may expect free time after 1:00 PM for lunch on your own.

\*\*The northern lights cruise is weather dependent and may be postponed or cancelled in the event of adverse weather or sea conditions.

\*The northern lights are in the Northern Hemisphere from September through April and are only visible when the sky is clear and free of clouds.

**As this tour is weather dependent, sightings of the northern lights are not guaranteed.**

#### Experience It! The Northern Lights

Each year, during the winter months, travelers journey to Iceland and venture out into the dark to see the magical but elusive northern lights (aurora borealis). This natural phenomenon is the product of collisions between electrically charged particles from the sun that enter the earth's atmosphere; the results are spectacular. Streaks of colorful light appear across the sky. The colors can vary from white to pink or purple and, most commonly, green. It is known that the best time to witness the lights in Iceland is from late September to mid-April, when the nights are the longest. This light show is truly dazzling and worth the pursuit.

**For more information visit <https://gateway.gocollette.com/link/1378790>**

Hotel check-in will be immediately available on your arrival day. It does not apply on pre-arrival days. If your flight arrives in the early morning, breakfast will be included once you arrive to your hotel.

Single accommodations are limited and are available on a first-come, first-served basis. Single rate subject to change based on availability.

Coaches which may not be lavatory equipped may be used on this program. In this case, stops are made during travel periods. Due to the remoteness of the sites we visit, the travel time between restrooms may be up to 2 hours.

To complete your tour, we include round-trip airport-to-hotel transfers when purchasing our airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of *purchasing* these transfers. Please note that all transfers will leave at pre-scheduled times.

Due to flight schedules, a post night may be required in some Icelandair gateway cities (at an additional cost). Please inquire at time of reservation.

For air-inclusive reservations, the name provided at time of booking must match your government-issued ID that will be used during travel. Name changes are subject to penalties.

Please be advised, many airlines do not provide advance seat assignments until check-in at the airport. Advance seating will be subject to the airline's terms and conditions.

Economy air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

## Travel Requirements:

Passports are required for this tour at your expense. Certain countries require that your passport be valid at least 6 months beyond the dates of your travel. You are strongly urged to contact the appropriate consulate for details. Visit [www.travel.state.gov](http://www.travel.state.gov) for the U.S. State Department for the latest details about passports and visa requirements.

**IMPORTANT:** We recommend that travelers take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

ETIAS visa waiver requirements are anticipated to begin during the last quarter of 2026, for a fee, when visiting a Schengen Area Country. To identify Schengen Area Countries and to complete the ETIAS application, please visit [https://travel-europe.europa.eu/etias\\_en](https://travel-europe.europa.eu/etias_en)

**A deposit of \$698 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the seat reduction date of April 07, 2026 are based upon availability. Final payment due by July 15, 2026. Deposits are refundable up until April 14, 2026.**

CST#2006766-20 UBN#601220855 Nevada Sellers of Travel Registration No. 2003-0279

## NOTES:



For important reservation information visit  
<https://gateway.qocollette.com/link/1378790>.

**You can also find this information on your tour documents.**



TRAVEL DATE: 10/13/2026 TERRITORY: A1  
RES#: 1378790

Iceland's Magical Northern Lights

This form is intended for use by the Group Leaders only. Please note that Collette is unable to process this form

A deposit of \$698 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the seat reduction date of April 07, 2026 are based upon availability. Final payment due by July 15, 2026. Deposits are refundable up until April 14, 2026.

**YOUR INFORMATION:**

Clearly print your full name (first/middle/last) as it appears on your government issued travel documentation.

**IMPORTANT:** In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel <passport/driver's license> including middle names or suffixes <Jr, Sr>.

First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_

Nickname: \_\_\_\_\_ Gender: ( ) Male ( ) Female Date of Birth: month \_\_\_\_\_ day \_\_\_\_\_ year \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: ( ) \_\_\_\_\_ Cell: ( ) \_\_\_\_\_ Email Address: \_\_\_\_\_

**Should you become ill or injured, whom should we contact (not traveling with you):** \_\_\_\_\_ Phone: () \_\_\_\_\_

**ROOMING WITH:**  Check if address is the same as Passenger #1

First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_

**AIR GATEWAY:** Departure airport for this tour: \_\_\_\_\_

Air Seat Request: ( ) Aisle ( ) Window ( ) Next To Traveling Companion

Collette cannot guarantee your seat preference. If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times.

Please be advised, when travelling as part of a group, many airlines do not provide seat assignments. Preferred seating may be available for an additional charge.

Please reserve an upgrade to Elite Airfare for an additional rate of:  Business Class \$2,990

**Service is limited and not available on all flights or carriers. Other restrictions may apply. Please note: if you purchase an upgrade, we cannot guarantee the same flight schedule as the group. Upgraded class of service is for the international portion of the journey only.**

**Elite Air pricing (Premium Economy, Business Class, or First Class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability.**

Are you willing to separate from the group air schedule to accommodate your upgrade request? ( ) Yes ( ) No

"Federal law forbids carriage of hazardous materials such as aerosols, fireworks, lithium batteries & flammable liquids aboard the aircraft in your checked or carry-on baggage. A violation can result in 5 years' imprisonment and penalties of \$250,000 or more. Details on prohibited items may be found on TSA's "prohibited items" web page: <http://www.tsa.gov/traveler-information/prohibited-items>."

**TRAVEL PROTECTION:** ( ) Yes, I wish to purchase travel protection \$549 ( ) No, I decline

If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations. Travel Protection Payment is due with first deposit. The Waiver Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. The single supplement will be deducted from the refund of the person who cancels. (There is coverage under Part B which includes a single supplement benefit of \$1,500 for certain covered reasons. See Part B for details.)

**PLEASE MAKE CHECKS PAYABLE TO:** Collette



## Special Needs Form

Please complete this form, sign and return it to us within 14 days of receipt.

Email: [TravelOperations@collette.com](mailto:TravelOperations@collette.com)

Fax: 401.727.4745

Mail: Collette: Travel Operations  
180 Middle Street  
Pawtucket, RI 02860

### TRAVELERS NEEDING SPECIAL ASSISTANCE

You must report any disability requiring special attention to Collette at the time the reservation is made. \*Collette will make reasonable efforts to accommodate the special needs of tour participants. Such participants, however, should be aware that the Americans with Disabilities Act is inapplicable outside of the United States and facilities outside the United States for disabled individuals are limited. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Collette nor its personnel, nor its suppliers, may physically lift or assist clients into transportation vehicles. If a traveler thinks he or she might need assistance during a trip, he or she should call Collette to determine what assistance might reasonably be given. Collette cannot provide special individual assistance to tour members with special needs for walking, dining, or other routine activities. Internationally, a great deal of walking may be necessary to fully enjoy the destination. Travelers should be in good health and must be able to walk reasonable distances. In some areas, travelers may be required to walk on uneven ground, cobblestone streets or raised thresholds.

***\*To request a wheelchair accessible room on a cruise, the traveler or person sharing the room must have a recognized disability that alters a major life function and requires the use of a mobility device and the use of the accessible features provided in the wheelchair accessible stateroom. The cruise company may take appropriate action against someone who has reserved or purchased such a stateroom fraudulently. Action may include but is not limited to removal from the stateroom to a non-accessible accommodation up to denial of boarding.***

Reservation # \_\_\_\_\_

Name: \_\_\_\_\_ Male or Female (circle one)

**Are you traveling with a wheelchair?** Yes No

If you answer "YES"

- Does your wheelchair collapse? Yes No
- Can you stand and climb steps to board the coach without it? Yes No
- Are you capable of lifting your own wheelchair? Yes No

If you are not capable of lifting your own wheelchair who will provide assistance?

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*This form cannot be processed without the dimensions of your wheelchair:*

Height \_\_\_\_\_ Length \_\_\_\_\_ Width \_\_\_\_\_

**Are you traveling with a walker?** Yes No

If you answer "YES"

- Does your walker collapse? Yes No

*This form cannot be processed without the dimensions of your walker:*

Height \_\_\_\_\_ Length \_\_\_\_\_

Width \_\_\_\_\_

*Tour Managers and drivers do not provide assistance lifting, pushing or carrying wheelchairs or walkers. Motorized scooters are not permitted on tour.*

**Are you requesting any hotel room accommodations?** Yes No

If "YES" Please indicate if one or more of the following is required in the washroom.

- Walk-in shower Yes No
- Grab bars Yes No
- Raised toilet seat Yes No

*Please provide any details in reference to the nature of your request.*

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Most hotel rooms that can accommodate the request will be equipped with only 1 bed.

**Do you understand and accept?** Yes No

Collette cannot guarantee the availability of such rooms as many hotels have a limited number of rooms that are equipped with the above accommodations.

**Are you traveling with an oxygen tank? Yes No**

If you answer "YES"

- You must contact the airline directly to arrange transportation of the oxygen on the plane. Oxygen requests vary by airline and location and can take up to 2 weeks to request.
- You are responsible for supplying your own electrical cords, and converters as needed.

This form must be remitted within 14 days of receipt for any special needs accommodation request.

*Collette cannot provide special individual assistance to tour members with special needs for walking, dining, or other routine activities and motorized scooters are not permitted on tour.*

The Americans with Disabilities Act only applies in the United States. Many international destinations cannot accommodate passengers' requests. Collette will make all reasonable efforts to accommodate the special needs of tour participants, but we cannot guarantee that all requests will be honored on international destinations.

Collette also regrets that it cannot provide individual assistance to a tour member with special needs for walking, dining, or other special personal needs. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable and totally responsible for the assistance.

I have read and understand the above:

**Signature:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

**Internal Use Only**

Reason: \_\_\_\_\_

Tour: \_\_\_\_\_ Reservation # \_\_\_\_\_

TS/Group: \_\_\_\_\_

Tour Date: \_\_\_\_\_