



Update Newsletter

GREATER
ROCHESTER
CHAMBER OF COMMERCE

Our Mission: Advance and promote the prosperity of its members and enhance the quality of life in the greater Rochester area.

January 2026

A Message From the New Chamber President/CEO, Tanya Hervey

As we welcome in the new year, I am truly honored to assume the role of President/CEO of the Greater Rochester Chamber of Commerce. It is a true pleasure to be part of an organization with such a committed membership base and such a rich history of supporting the businesses and people that make the Greater Rochester community such a special place.

I am grateful for the trust being placed in me as our Chamber begins a new chapter. I am thankful for guidance from our amazing Board of Directors. I want to thank Laura Ring for being a wonderful mentor and I want to thank each of you for your dedicated service to our community. Behind our Chamber's success has always been our collaborative spirit, and I look forward to strengthening our relationships and forging new ones in the coming years.

My vision for 2026 is a year of energy, innovation, and connection. We look forward to not only adding value to the programs and events that you already know and appreciate but also seeking new opportunities in which we can contribute to the growth of our economy and the elevation of our members' experiences. Whether you are a corporate leader, small business owner, nonprofit leader, or community partner, your voice and participation play an important role in shaping the Chamber; our team wants to hear from you, because we are here for you.

In the months ahead, I am excited for the conversations we'll have, and I would love to learn more about your businesses, hear your ideas, and understand how the Chamber can continue to be a valued partner in your success.

Thank you for your continued support and investment in the Greater Rochester Chamber of Commerce. With a strong board and a talented team, I am looking forward to the future and appreciate having the opportunity to serve this incredible community in my new role.

Warmest wishes for a bright and prosperous new year,

Tanya Hervey
President/CEO
Greater Rochester Chamber of Commerce



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NEWSLETTER UNDERWRITTEN BY:



Membership Benefits

2

Put Your Business in the Spotlight

Advertising Opportunities in 2025

Member Eblast Rates:

\$150/month; 3 months for \$375; 6 months for \$600; 1 year for \$900. \$75/month for nonprofits

Newsletter Inserts:

\$150/month; \$75 for nonprofit

Newsletter Ad: (2"x3.6") \$ 75.00

Enhanced Web Listing: \$100/year

Scholarship Champion: \$100, \$500, \$1,000, or \$2,000

Offer a Member-to-Member Deal

As a Chamber Member, you can offer and receive special deals, designed just for Chamber Members, such as a percentage off your company's services or products, a free service or product, a BOGO deal, you name it!

Set up your Member-To-Member Deal (s) through your Member Portal anytime; Chamber staff will review and approve it and contact you if they have any questions.

Want to see what deals are available? [Member-To-Member Deals](#) are found on the Chamber website under "News & Discounts" - Remember to check regularly for new deals!

Have Job Openings? Post your Job Vacancies on the Chamber's Website at No Charge!

Simply **log in** to your Member Portal and select *Job Postings* on the left side!

The Chamber's website receives thousands of visits each month. If you have job vacancies to fill, post them!

Visit www.rochesternh.org/Jobs to see a current list of job postings. For assistance logging in, call 603.332.5080.

Next Session: Monday, January 12



Log in to Your Secure Member Portal

Did you know that a benefit of your Chamber membership includes the ability to [log in to your Member Portal](#) where you can submit your business' events, news releases, post job openings, download & print event flyers and more!

- Submit news releases events for added promotion
- Post job openings
- Register for events
- Download event flyers
- Pay bills online
- Search/contact members
- Access resources

Don't have a portal yet? Email us at memberservices@rochesternh.org to get started.

Spotlight Your Business for FREE with a Testimonial Ad

Simply tell us how being a Chamber member has helped your business succeed and how you, or your employees, have become involved in Chamber committees or activities.

We will create an ad that will be displayed for 1 month on the Chamber website, newsletter and Rochester Community Channel!

Sponsorships for Events and Publications

Various levels of sponsorship are available for various events and publications that take place throughout the year. Call to see how you can make your business stand out.

Please see our [Promotional Opportunities Brochure](#).

MEMBERS:

**BRING IN YOUR
BROCHURES AND
BUSINESS CARDS
TO DISPLAY AT
THE CHAMBER!**



Upcoming Chamber Events

3

2026 CHAMBER TRIP "Iceland's Magical Northern Lights"

Join us for an informational session for the spectacular Iceland Trip in October, guided by Collette. Get details about the trip and have all of your questions answered during the session on **TUESDAY, JANUARY 27 AT 6:00PM** at the Chamber:

To download the full trip brochure and to register for the info session, [CLICK HERE](#)



SUBMIT YOUR NOMINATIONS

Nominations forms are available to submit nominations for:

2026 Business of the Year



2026 Nonprofit of the Year 2026 Citizen of the Year, and 2026 Educator of the Year

These prestigious awards will be presented at the Chamber's 2026 Annual Dinner & Awards Celebration.

The **Business of the Year** award recognizes a member business in good standing that has demonstrated excellence in their business and has made substantial contributions to its industry and the Rochester area.

The **Nonprofit of the Year** award recognizes an organization that has made a sustainable impact in the Rochester area.

The **Citizen of the Year** award recognizes an individual that resides in Rochester/northern Strafford County, who has demonstrated excellent leadership and citizenship in the community and has made substantial contributions to the betterment of the same area.

The **Educator of the Year** award recognizes a local educator that has demonstrated excellence in their profession and has made substantial contributions to its students and the community.

The deadline for nominations is March 13, 2026.

[SEE THE NOMINATIONS FORMS ATTACHED](#)

2026

ANNUAL MEETING
BREAKFAST

UNDERWRITTEN BY

EVERSOURCE

MEET THE
NEW CHAMBER PRESIDENT/CEO
Tanya Hervey
Hear her vision for the future

Awards Sponsor:

WM
WILEY MANAGEMENT

Video Sponsor:

MVSB

TO REGISTER
CLICK HERE

Location/Host:

Frisbie Memorial Hospital
Community Education & Conference Center
11 Whitehall Road, Rochester

FEBRUARY 13th 2026

7:30 - 9:00AM

SAVE THE DATE

2026 Business Showcase
Wednesday, April 1, 2026
James. W. Foley Memorial Community Center



2026 SCHOLARSHIP APPLICATIONS AVAILABLE!

The Chamber is pleased to be providing Scholarship(s) to eligible high school students! Applicants must be graduating high school seniors who are employed by, or have a parent employed by a company that is a member of the Greater Rochester Chamber of Commerce. The scholarship will be paid directly to the attending institution in the student's second year at a full-time college, university, technical, or trade school.

Application deadline is Friday, March 27, 2026
See the attached scholarship application and guidelines or

[CLICK HERE](#)

Welcome New Members!

EMPLOYMENT SERVICES

FASTEST LABS OF ROCHESTER

Sarah Olsen
120 Washington St. Suite 103
Rochester, NH 03839

Phone: 603-698-2346

Web: www.fastestlabs.com/rochester/

MOVERS

FIT 2 MOVE MOVING SERVICES

Suzie Marschhausen
3 Front St.
Rollinsford, NH 03869

Phone: 603-614-6011

Web: www.fit2movenh.com

Congratulations!

Member Anniversary Recognitions

The Chamber wishes to recognize and thank members that have 5, 10, 20 or 25 years of Chamber membership this month!

25 YEARS

American Legion Post #7

15 YEARS

Granite State Choral Society

Member Renewals



Along Rte. 16
American Legion Post #7
Andrew J. Foss, Inc.
Bernier Insurance Agency
Berry Surveying & Engineering
Birch Healthcare Center
Bluebird Self Storage
BootLegger's Footwear Center
Brookside Place Apts -
Stewart Property Management
Eastern Propane & Oil
Frisbie Memorial Hospital
Guiding Light Medicaid Consultant
Hammond Lumber
Lesniak Home Team - Keller Williams
Coastal and Lakes & Mountains
McDonald's Restaurant
Motolinia Lodge #18 IOOF
Postal Center USA
Seacoast Media Group
Seven Rivers Law Office, PLLC
State Farm Insurance—Mike Testa,
Agent
Studley Flower Gardens, Inc.
The Oaks
Unitil
Village Pizza of Rochester
Wentworth Electric, LLC

NOMINATING COMMITTEE UPDATE

2026 DIRECTOR NOMINATED

In accordance with Article IV of the Chamber's bylaws, the membership is hereby notified of the following individual who has accepted nomination to serve a 3-year term on the board of directors beginning in 2026.

Attorney Carl Potvin
Law Office of Carl W. Potvin, P.C.

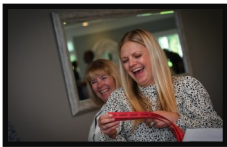
Provided there is no petition to the contrary filed, nominations shall be closed and the nominee shall be declared elected by the Board of Directors at their next meeting. If a legal petition is filed, a ballot election will be arranged as per the bylaws.

Did You Know?

By serving on a committee or getting involved with event planning, you can:

- * Expand your contact base and forge relationships
- * Promote your business or organization
- * Learn new things
- * Have a connection to your community
- * Help foster a healthy economic climate to help your community grow and thrive.

**Be part of the bigger picture—
explore Chamber committees today!**



GETTING INVOLVED

If you are interested in serving on a city board or commission, visit: www.rochesternh.gov/city-clerks-office/pages/boards-commissions-information to view openings and for more information.

If you are a Chamber member interested in being on the Governmental Affairs Council, please contact the Chamber.

Ambassadors Corner

The Ambassador Program is Sponsored By



APPLICATIONS ARE BEING ACCEPTED FOR 2026 CHAMBER AMBASSADORS

Chamber Ambassadors are Chamber members who volunteer their time to assist the Chamber with membership retention efforts and in exchange receive an elevated member experience that offers more opportunities to network and more visibility for their business.

Any current member with their business, or the business they represent, in good standing is welcome to apply to become a Chamber Ambassador.

Applications must be completed and submitted by January 31, 2026.

To apply to become an Ambassador for the Greater Rochester Chamber of Commerce, please contact Tanya Hervey, Director of Events & Communications: thervey@rochesternh.org for an application.



MISSION

The mission of the Greater Rochester Chamber of Commerce Governmental Affairs Council is to represent, monitor and advocate members' concerns to local, regional, state and federal governmental organizations, on issues that affect the economic well-being and quality of life in the greater Rochester area.

COMMITTEE MEETING TIMES

Governmental Affairs Council meetings are held on dates and times as determined by the committee.

GUEST SPEAKERS

The Governmental Affairs Council strives to bring in quality speakers from various industries throughout the year. If you are interested in speaking at a future meeting, please contact the Chamber: 603-332-5080

Ace Handyman Services is hiring! Join Ace Handyman Seacoast and get paid to fix, build, and help people—all on your own schedule! Candidates should possess a strong work ethic, a professional appearance and demeanor, excellent customer services skills, and a good overall knowledge of all trades—from Carpentry, Tiling, Painting, and Drywalling to light Plumbing and Electrical.

Contact: mstev@acehandymanservices.com.

Bank of New Hampshire invites you to elevate your earnings with a CD Special at BNH—Open online now or schedule an appointment. Call 800.832.0912 or visit <https://bnh.bank>.

Children's Museum of NH—Upcoming Events:

Science Friday—January 2, 9, 16, 23, 30

Exploring Our Way: Sensory Friendly Playtime—January 4

Junior Science Class: Amazing Animals—January 5, 12, 19, 26

Wacky Art Wednesdays—January 7, 14, 21, 28

Visit childrens-museum.org.

Cinco's Cantina is excited to bring back its Fiesta Fundraisers. Cinco's has reserved the following dates to support these great causes:

January 6, 2026: Salmon Falls School

January 13, 2026: Durham Evangelical Church

January 20, 2026: Spaulding High School Class of 2026

January 27, 2026: Dover High School Unified Boosters

Visit: cincoscantina.com

Cornerstone VNA is proud to announce the expansion of its Hospice Care program to include two new specialty services aimed at enhancing comfort and emotional support for patients and their families: Reiki therapy and aromatherapy using essential oils. These holistic services complement Cornerstone VNA's expert clinical care by addressing the emotional, spiritual, and sensory needs of patients at end of life. Reiki services were introduced in late summer 2025, and aromatherapy officially launched on December 1, 2025.

Visit: cornerstonevna.org

Eversource is informing customers that they can expect to see lower costs on their electric bill during the first months of 2026. The energy company recently filed multiple rate adjustments, including energy supply, that will take effect early next year, leading to a slight overall decrease for customers if approved by the New Hampshire Public Utilities Commission (PUC). Visit: eversource.com

Fidium is now available in Rochester. More than 11,000 homes and businesses can now access Fidium's symmetrical multi-gig speeds and reliability, with service coming to an additional 7,500 locations this winter. Visit fidiumfiber.com.

Granite State Fair upcoming events:

Winter Wipeout meets Snowman Slam—January 31st

Visit: granitestatefair.com.

HBL Insurance is thrilled to announce Caitlyn Turgeon has been named as one of the Top 10 Agents in NH with Safeco Insurance. This achievement is marked by more than just sales but also by extensive product knowledge. Safeco Insurance is represented by approximately 500 agents across NH. Visit hblins.com.

Jersey Mike's Subs is now hiring: Crew Member/Shift Leader. A wide range of positions and shifts are available, from openers at 7am to midday shifts, to closers at 9pm. Job Types: Full-time, Part-time. Pay: \$15-18/hour. Expected Hours: 20-40+ hours/week.

Visit: jerseymikes.com/37018/rochester-nh.

LifeBalance Counseling Coaching and Wellness's Kerry Fitzpatrick brings over 25 years of experience supporting youth, families, and individuals through life's most challenging transitions. Her work blends clinical expertise, coaching insight, and genuine care to create a calm, supportive space for meaningful growth. LifeBalance Counseling Coaching and Wellness currently has openings. Visit: lifebalancecoachnh.com

MVSB (Meredith Village Savings Bank): The MVSB Fund at New Hampshire Charitable Foundation has awarded \$116,539 in grants to 53 local nonprofit organizations. Of this total, \$100,539 was granted to 37 local agencies and \$16,000 was distributed to 16 local food pantries to help combat food insecurity in the Bank's service area. These grants are part of MVSB's ongoing commitment to supporting organizations that strengthen the communities where its customers and employees live and work. Visit mvsb.com.

Rochester Opera House — Upcoming Shows:

Sleeping Beauty—January 10

Musical Murder Mystery—January 23- February 28

To buy tickets please call (603) 335-1992, stop by Stage Door for tickets and more at 1 Wakefield St. Rochester, NH or visit the ROH website.

Seacoast SCORE offers free online business training on a variety of small business topics. Click to [register for the online workshops](#). Visit score.org.

SHARE Fund:

Bruins Alumni Association VS. Share Fund Marvels February 28, 2026 at 2PM, located at Rochester Ice Arena.

\$20 Per Ticket. Visit: sharefund.org

Spaulding High School FBLA is accepting food drive donations from November 1st through March. Drop off all donations at the Main or TECH office at the front of Spaulding High School. Donations are accepted during school hours, 7:30am to 2:15pm. Any questions can be directed to Rusty Keefe and Krystle Beaulieu: rustykeefefbla@gmail.com, beaulieu.k@sau54.org.

Victims Inc. is the host and beneficiary of Granite State Bingo every Saturday Night. Bingo is hosted at the Lilac Club Casino at 7 Milton Road in Rochester, NH. Opening at 4pm, a warm up game is held at 6pm, with regular games at 6:30pm. Visit victimsinc.org.

Vouchers for Veterans is proud to return to winter farmers markets across the region from November through April. Veterans and Active Duty Military from New Hampshire and Maine are invited to attend participating farmers where they'll receive \$20 weekly in vouchers to spend on locally grown produce, meats, dairy, baked goods, and other farm-fresh products. Visit vouchersforveterans.org.

WorkReadyNH is happy to share a Tuition-FREE course that builds career confidence and enhances the professional skills that NH employers value most. Enhance your professional skillset & apply new strategies to finding employment or advancing your current career. Visit ccsnh.edu/workreadynh.

If you've got news or updates for your Chamber member company or organization, let us help you get the word out!

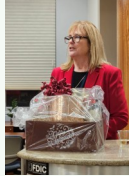
Submit your news to: memberservices@rochesternh.org

What's Been Going On at the Chamber?

7

BUSINESS after hours

FIRST SEACOAST BANK December 10, 2025



GREATER ROCHESTER CHAMBER OF COMMERCE Ribbon Cutting



The Chamber was pleased to hold a ribbon cutting ceremony with **Holidays on the Hill** in celebration of the nonprofits major milestone and growth as a community nonprofit. After years of operating from their home and garage, the organization is thrilled to announce their new office space at 73 Pickering Road, Suite M, in Gonic, NH. Their new location provides a dedicated space to support their expanding work and the growing needs of local families.

Holiday Tree Lighting Friday, December 5



"Christmas In Candyland" 2025 Holiday Parade Sunday, December 7



Best of Parade
Postal Center
USA



Celebrating COMMUNITY LEADERS

Click on each image to see each awards recipient's video

Videos by HeartBeep Marketing NH



Daystar—
Your Technology Partner



New Hampshire
Farm Museum



Davita Fortier
McClelland Elementary School



David Stevens

OFFICERS

Chairman of the Board:
Caitlyn Turgeon
HBL Insurance

Chair-Elect:
Mary Henderson,
Bank of New Hampshire

Vice Chair, Governmental Affairs:
Mark Farrell

Vice Chair, Events & Fund Raisers:
Dr. Deepa Reddy
Deepa Reddy, DMD, PLLC

Vice Chair, Membership:
Kendall Spewock
Admiral Property Management & Sales

Treasurer:
Ellen Miller
Frisbie Memorial Hospital/
HCA Healthcare

Immediate Past Chairman:
Kerrie Landry
Living Innovations

DIRECTORS

Tammy Adams
Great Bay Facility Maintenance, Inc.

Kristen Bournival
Raiche & Company CPAs

Alan Brown
Newburyport Bank

Anne Brown
Daystar - Your Technology Partner

Brian Dickie
Eversource

Lauren Jerr
Spaulding High School

Scott Littlefield
Profile Bank

Michael Scala
City of Rochester
Economic Development

Cheryl Thompson
First Seacoast Bank

Jennifer Ufkin
Cornerstone VNA

Laura Vrettos
The Home Depot

Sue Willson
Potter's House Bakery & Café

CHAMBER STAFF

Tanya Hervey
President/CEO

Abigail Gilbert
Business Development Specialist

January 2026 Chamber Calendar

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY | |
|--|---|---------|-----------|--|---|----------|---|
| | | | | 1 HAPPY NEW YEAR OFFICE CLOSED | 2 | 3 | UPCOMING EVENTS FEBRUARY 5 Tri-Chamber Business After Hours at Blue Dolphin Screenprinting & Embroidery FEBRUARY 13 Annual Meeting Breakfast APRIL 1 2026 Business Showcase |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| 11 | 12 4:00 Chamber 101 | 13 | 14 | 15 | 16 8:00 Governmental Affairs Council | 17 | |
| 18 | 19 Martin Luther King Day OFFICE CLOSED | 20 | 21 | 22 | 23 | 24 | |
| 25 | 26 | 27 | 28 | 29 | 30 | 31 | |
| VISIT OUR WEBSITE TO REGISTER FOR EVENTS | | | | | | | |

JOIN THE
CHAIRMAN'S
CIRCLE

GREATER
ROCHESTER
CHAMBER OF COMMERCE

**EXCLUSIVE CHAIRMAN'S
CIRCLE BENEFITS**

- Company logo on Chamber website with backlink to your website
- Quarterly recognition on social media
- Recognition in monthly newsletter
- Displayed in Member Directory
- Chairman's Circle digital membership badge
- 30-second video on social media
- 2 complimentary e-blasts per year
- Displayed on Chairman's Circle signage in conference room
- Privately hosted cocktail meeting per year

The Chairman's Circle is an exclusive group of members interested in being part of a group of supporters for the Greater Rochester Chamber of Commerce. Their investments allow for an increase in educational opportunities for the business community and providing assistance with fundraising efforts.

Annual Fee: \$1,000
Limited to 20 members

**Greater Rochester
Chamber of Commerce**

18 South Main Street
Rochester, NH 03867
(603)332-5080
rochesternh.org



2025 HOLIDAY PARADE

Christmas In
Candyland

UNDERWRITTEN BY



UNDERWRITTEN BY



Presented By



THANK YOU TO OUR 2025 HOLIDAY PARADE SPONSORS!

UNDERWRITER



SOLE BAND SPONSORS



PLATINUM SPONSORS



BAND SPONSORS



AWARDS SPONSORS



GOLD SPONSORS

ASCM—Northern New England Chapter
Bernier Insurance

Living Innovations
Newburyport Bank

New England Furniture
Windjammers Seafood Restaurant

SILVER SPONSORS

Admiral Property Management & Sales • Bernier Insurance • Blue Seal Feeds • Broadview Animal Hospital • Confident Med Spa
Hannafor • Leone, McDonnell & Roberts, PA • NH Great Crates dba New England Cremation Supply • ReMax Home Connection
Renaissance Signs • Sig Sauer • Smitten Yarn Co. • Spring Village at Dover • United Insurance

BRONZE SPONSORS

Auger & Sons • Bernier Insurance • Boutique Leslie Bridal • Collins Sports Center • Granite State Glass • NECC Boats
Neuropsychology & Concussion Management Associates, PA • Nippo Lake Golf Club • Ring Plumbing Service
Rochester Country Club • SavATree • Studley Flower Gardens



SPECIAL THANKS

PARADE PARTNERS:



Air Force Junior Reserve at Spaulding High School

Great Bay Radio Association
-W1FZ

Spaulding HS Student Athletic Leadership Team (SALT)

AMI Graphics
Angie Douglas, City of Rochester
Arthur's Market
BeMobile Verizon
Bernier Insurance
Caitlyn Turgeon, HBL Insurance
Celina Stone, HBL Insurance
City of Rochester
Cremmen Creative
Dover Fire Department
Eastern Propane & Oil
Emily Pelletier
Frisbie Memorial Hospital
Gloria Gagnon
Granite Steak & Grill
Janet Oliver, Unitil
Jarrett Gerry
Jersey Mike's Subs
Kaley Gagne, Kennebunk Savings Bank
Kerrie Landry, Living Innovations
Kristen Bournival, Raiche & Company CPAs
Lexy Hardin
Market Basket
New Life Seacoast Church
Norman Vetter, Inc.
Paul Berry's Electric Service, LLC
Pete Gagnon
Rochester Fire Department
Rochester Police Department

Rochester Public Works Department
Rochester School Department
Rochester Truck, Inc.
Ryan Coombs
Skip Sampson
Spaulding High School
SUR Construction
Tate Adams, Great Bay Facility Maintenance Service, Inc.
Tut's Trophies & Awards
Waste Management

2025 Holiday Events Committee:

Chair: Norman Sanborn
Tammy Adams, Great Bay Facility Maintenance Service, Inc.
Andy Austin, Port Broadcasting
Alan Brown, Newburyport Bank
Nichole Coombs, Bernier Insurance
Tanya Hervey, Greater Rochester Chamber of Commerce
Alan Johnson, Breezeline
Jeffrey King
Jennifer Marsh, Rochester Department of Public Works
Laura McDormand, Rochester Department of Public Works
Janet Oliver, Unitil
Laura Ring, Greater Rochester Chamber of Commerce
Tatjana Simon, Lighthouse Credit Union
Deputy Chief Andrew Swanberry, City of Rochester

***Many thanks to anyone not mentioned here,
and the many who participate in the parade!***

2026

ANNUAL MEETING BREAKFAST

GREATER
ROCHESTER
CHAMBER OF COMMERCE

YOU ARE INVITED!

Join us at the Chamber's Annual meeting to
meet board members and staff,
hear our plans for the future, and share
in the success of the organization.

UNDERWRITTEN BY

EVERSOURCE



Caitlyn Turgeon
HBL Insurance
2026 Chair of the Board

Awards Sponsor:



Video Sponsor:



MEET THE
NEW CHAMBER PRESIDENT/CEO
Tanya Hervey
Hear her vision for the future



REGISTER:

rochesternh.org/annualmeeting

Location/Host:

 **Frisbie** Memorial Hospital

Community Education & Conference Center
11 Whitehall Road, Rochester

FEBRUARY | 13th | 2026

7:30 - 9:00AM



NOMINATIONS SOUGHT

SUBMIT YOUR BUSINESS FOR THIS PRESTIGIOUS AWARD!

SUBMIT YOUR BUSINESS OR ORGANIZATION FOR BUSINESS OF THE YEAR OR NON-PROFIT OF THE YEAR

These two prestigious awards will be announced and presented at the Chamber's Annual Dinner & Awards Banquet.

The Business of the Year award recognizes a Chamber member business in good standing that has demonstrated excellence in their business and has made substantial contributions to its industry and the Rochester area. The Non-Profit of the Year award recognizes an organization that has made a sustainable impact in the Rochester community.

DEADLINE FOR NOMINATIONS
March 13, 2026

QUALIFICATIONS FOR BUSINESS OF THE YEAR

1. Business in an active company.
2. Demonstrates excellence in the business community and industry.
3. Participates in and provides support to the general benefit of the Chamber of Commerce, business community and greater Rochester area.
4. Contributes to the community, beyond business interests and Chamber of Commerce activities will be considered.
5. Business is member in good standing of the Greater Rochester Chamber of Commerce.
6. Services need not be confined to a single year, but should be have current significance.
7. Prior winners are ineligible.
8. This award will not be given posthumously.

NOMINATION PROCEDURES

Please complete and attach form as the nomination cover page along with a separate sheet detailing the explanation of distinguished activities for why the nomination is being submitted. Supporting documentation is required to support your nomination to include:

- * Company/organization business description or mission.
- * Impact/contributions to industry/community.
- * Involvement in the community.
- * Awards/honors received.
- * 3 Letters of recommendation.
- * Nominations without detailed information may not be considered.

If a candidate is not selected this year, the nomination will be automatically resubmitted for the next two years.

BUSINESS OF THE YEAR NOMINEE

Business Name _____
Address _____ City _____ State _____
Phone _____ Email _____
of Years in Business _____ # of Employees _____ # of Locations _____
Contact Person _____ Title _____

NOMINATOR (SUBMITTING NOMINATION):

Name _____ Phone _____
Email _____ Date _____

Submit to:

Awards Selection Committee, Greater Rochester Chamber of Commerce, 18 South Main St., Rochester, NH 03867
Email: president@rochesternh.org

SEE REVERSE SIDE FOR NON-PROFIT OF THE YEAR NOMINATION



NOMINATIONS SOUGHT

SUBMIT YOUR BUSINESS FOR THIS PRESTIGIOUS AWARD!

SUBMIT YOUR BUSINESS OR ORGANIZATION FOR BUSINESS OF THE YEAR OR NON-PROFIT OF THE YEAR

These two prestigious awards will be presented at the Chamber's Annual Dinner & Awards Banquet.

The Business of the Year award recognizes a Chamber member business in good standing that has demonstrated excellence in their business and has made substantial contributions to its industry and to Rochester area.

The Non-Profit of the Year award recognizes an organization that has made a sustainable impact in the Rochester community.

DEADLINE FOR NOMINATIONS
March 13, 2026

QUALIFICATIONS FOR NON-PROFIT OF THE YEAR

1. Non-profit in an active organization.
2. Demonstrates excellence in the community and in organization.
3. Has provided a significant impact to benefit of the Rochester community.
4. Organization is a member in good standing of Greater Rochester Chamber of Commerce.
5. Services need not be confined to a single year, but should be recent enough to have current significance.
6. Prior winners are ineligible.
7. This award will not be given posthumously.

NOMINATION PROCEDURES

Please complete the form and attach it as the nomination cover page along with a separate sheet detailing the explanation of distinguished activities for why the nomination is being submitted. Supporting documentation is required to support your nomination to include:

- * Organization business description or mission.
- * Impact/contributions to industry/community.
- * 3 Letters of recommendation.
- * Involvement in the community.
- * Awards/honors received.
- * Nominations without detailed information may not be considered.

If a candidate is not selected this year, the nomination will be automatically resubmitted for the next two years.

NON-PROFIT OF THE YEAR NOMINEE

Organization Name _____

Address _____ City _____ State _____

Phone _____ Email _____

of Years in Business _____ # of Employees _____ # of Volunteers _____ # of Locations _____

Contact Person _____ Title _____

NOMINATOR (SUBMITTING NOMINATION):

Name _____ Phone _____

Email _____ Date _____

Submit to:

Awards Selection Committee, Greater Rochester Chamber of Commerce
18 South Main St., Rochester, NH 03867
Email: president@rochesternh.org

SEE REVERSE SIDE FOR BUSINESS OF THE YEAR NOMINATION



DEADLINE TO SUBMIT NOMINATIONS:

March 13, 2026

The Greater Rochester Chamber of Commerce is
pleased to be presenting its **61st annual**

CITIZEN OF THE YEAR

This prestigious award will be presented at the Chamber's
Dinner & Awards Banquet. This award recognizes an
individual who has demonstrated excellent leadership
and citizenship in the community and has made
substantial contributions to the betterment of the
Greater Rochester area.

QUALIFICATIONS FOR CITIZEN OF THE YEAR

1. Adult resident of Rochester/northern Strafford County and activities should be in the same area..
2. Contributed to the general benefit of the community as a whole.
3. Demonstrates excellence in the community, for instance in civic affairs, church, PTA, etc.
4. Some activities performed should be over and above the normal duties of one's paid or salaried position; activities performed in the course of one's normal duties are also considered.
5. Services need not be confined to only current activities, but should be recent enough to have current significance.
6. Prior winners are ineligible.
7. Individuals nominated do not have to be members of the Greater Rochester Chamber of Commerce or the business community. Individuals from all walks of life are encouraged.

NOMINATION PROCEDURES

Complete the form and attach it as the nomination cover page along with a separate sheet detailing the explanation of distinguished activities for why the nomination is submitted.

Letters of recommendations are encouraged to accompany nomination.

Nominations without detailed information may not be considered.

If a candidate is not selected this year, the nomination will be automatically resubmitted for the next three years.

All nominations are kept confidential. Please DO NOT notify this individual of the nomination.

We will contact you to contact others should your nomination be selected.

PAST CITIZEN OF THE YEAR AWARD RECIPIENTS

| | | |
|---|---|--------------------------------------|
| 1963 - Judge Leonard Hardwick | 1983 - Jan Nelson | 2004 - Charles G. Ward |
| 1964 - Elery "Doc" Lyndes (Courier Publishing) | 1984 - Bea Craig | 2005 - Robert "Cider" Berry |
| 1965 - Herve Lagasse | 1985 - Victor Hamel | 2006 - R. Bradley Trafton |
| 1966 - Kenneth Denton (J. Zuromskis - Honored) | 1986 - Mr. & Mrs. Harry Rose | 2007 - Fred Hall, Jr. |
| 1967 - Vi Bliskey | 1987 - Bernice Bickford | 2008 - Frank Callaghan |
| 1968 - Dr. Albert Barcomb | 1988 - Alfred Benton | 2009 - Gerard "Gerry" Gilbert |
| 1969 - James Foss (General Conrad Snow - Honored) | 1989 - Cynthia Edgerly (Roger N. Allen - Honored) | 2010 - Linda Gaskell Bisson |
| 1970 - Albert Miltner | 1990 - Vincent J. DeNobile | 2011 - Ken Billings |
| 1971 - Kennett R. Kendall, Sr. | 1991 - Dorothy Callaghan | 2012 - Kenn Ortmann |
| 1972 - Joseph Zuromskis | 1992 - Richard W. Creteau (Posthumously) | 2013 - Gerard Gravel |
| 1973 - Dr. Alexander Smith | 1993 - Marilyn R. Berry | 2014 - Gerald & Claire Bisailion |
| 1974 - Roland Keans | 1994 - Harvey Bernier | 2015 - Jane Cooper Fall |
| 1975 - Gerry Rainville | 1995 - Roland Roberge (Posthumously) | 2016 - Derek Peters |
| 1976 - Mayor John Shaw (refused award) | 1996 - Robert "Bob" Brown | 2017 - Walter Hoerman, MD |
| 1977 - Helen Berry | 1997 - Daniel Lacroix | 2018 - Hoagy Higgins |
| 1978 - Judge Richard Cooper | 1998 - Terry McGarghan | 2019 - Patricia Rainboth |
| 1979 - Arnold T. Clement | 1999 - Kevin Flynn | 2020 - Lisa Stanley |
| 1980 - Bud Carlson | 2000 - Marion Veno | 2021 - Jeanne Grover and Alicia Frye |
| 1981 - Elmer R. Waite | 2001 - Janet Pelley | 2022 - Kathleen H. Sessler |
| 1982 - Fr. Donald Marsh | 2002 - Steven B. Dore | 2023 - Jackie Fitzpatrick |
| | 2003 - John Rigazio | 2024 - Mary Henderson |
| | | 2025 - David Stevens |

SEE REVERSE SIDE FOR NOMINATION



CONFIDENTIAL NOMINATION OF THE 2026 CITIZEN OF THE YEAR

NOMINEE:

Full Name _____

Address _____ Phone _____

NOMINATOR (INDIVIDUAL OR ORGANIZATION SUBMITTING NOMINATION):

Name _____ Phone _____

Address _____

Email _____

Signature _____ Date _____

QUALIFICATIONS OF THE NOMINEE:

BIOGRAPHICAL INFORMATION OF NOMINEE:

Signature of Individual Submitting Nomination

Date

Nomination form and attached documentation must be submitted by **March 13, 2026** to:

Awards Committee
Greater Rochester Chamber of Commerce
18 South Main Street, Rochester, NH 03867
president@rochesternh.org
Phone: (603) 332-5080 Fax: (603) 332-5216



Educator of the Year

SUBMIT A NOMINATION FOR EDUCATOR OF THE YEAR

This prestigious award will be announced and presented at the Chamber's Annual Dinner & Awards Banquet.

The Educator of the Year award recognizes a local educator that has demonstrated excellence in their profession and has made substantial contributions to its students and community.

**DEADLINE FOR NOMINATIONS
March 10, 2025**

NOMINATIONS SOUGHT

NOMINATE AN EDUCATOR FOR THIS PRESTIGIOUS AWARD!

QUALIFICATIONS FOR EDUCATOR OF THE YEAR

Attributes:

1. A genuine love for teaching and a passion for education should shine through in the educator's work and interactions with students.
2. Ability to adapt their teaching methods to meet the diverse needs of their students and create a supportive and inclusive classroom environment.
3. Demonstrate creativity and innovation in their teaching methods to enhance the learning experience
4. A commitment to professional development and continuous improvement in their own knowledge and teaching methods
5. Strong communication skills, both with students and families, are vital for building positive relationships and fostering a collaborative learning environment.
6. Involvement in the community, school, or extracurricular activities that support the educational mission.
7. Services need not be confined to a single year, but have current significance.
8. Prior winners are ineligible.
9. This award will not be given posthumously.

NOMINATION PROCEDURES

Please complete and attach form as the nomination cover page along with a separate sheet detailing the explanation of distinguished activities, based on attributes listed above, and why the nomination is being submitted. Supporting documentation **is required** to support your nomination to include:

- * Educator/School
- * Involvement in the community.
- * 3 Letters of recommendation.
- * Impact/contributions to students/community.
- * Awards/honors received.
- * Outstanding leadership, commitment and collaborative efforts.

Nominations without detailed information may not be considered.

If a candidate is not selected this year, the nomination will be automatically resubmitted for the next two years.

EDUCATOR OF THE YEAR NOMINEE

Educator Name _____
 School _____ Title _____
 Address _____ City _____ State _____
 Phone _____ Email _____
 # of Years as Educator _____

NOMINATOR (SUBMITTING NOMINATION):

Name _____ Phone _____
 Email _____ Date _____

Submit all items in one PDF to:

Greater Rochester Chamber of Commerce, 18 South Main St., Rochester, NH 03867
 Email: president@rochesternh.org



BE A GREATER ROCHESTER CHAMBER OF COMMERCE SCHOLARSHIP CHAMPION FOR GRADUATING STUDENTS BY FUNDING THE SCHOLARSHIP PROGRAM

The Greater Rochester Chamber of Commerce is pleased to offer its members the opportunity to be named a **Chamber Scholarship Champion**. Your donation will benefit the Scholarship Fund that enables the Chamber to provide scholarships to several graduating seniors who are employees of a Chamber member or the child of an employee of a Chamber member business or organization, to help toward their college, university, technical, or trade school expenses. See the funding levels provided below.

\$1,000+

- Company/Organization logo prominently displayed on Chamber website
- Individual social media shout-out
- Company/Organization logo in Chamber newsletter
- Company/Organization name included in press release
- Company/Organization logo on E-blast
- Company/Organization thanked at Scholarship Ceremony
- Personal letter from your company/organization included with scholarship recipient's award letter

\$500

- Company/Organization logo displayed on Chamber website
- Individual social media shout-out
- Company/Organization name in Chamber newsletter
- Company/Organization name included in press release
- Company/Organization logo on E-blast
- Company/Organization thanked at Scholarship Ceremony

\$100

- Company/Organization logo displayed on Chamber website
- Social media shout-out
- Company/Organization name in Chamber newsletter
- Company/Organization name included in press release
- Company/Organization name on E-blast
- Company/Organization thanked at Scholarship Ceremony

☐ **YES, please sign up my business to become a Chamber Scholarship Champion!**

☐ \$1,000 ☐ \$500 ☐ \$100 ☐ Payment Enclosed ☐ Invoice Me

Company Name _____

Contact Person _____ Phone _____

E-Mail: _____

RETURN FORM TO:

Greater Rochester Chamber of Commerce

18 South Main Street Rochester, NH 03867

Phone: 603-332-5080 / Fax: 603-332-5216 / Email: memberservices@rochesternh.org

JOIN THE

GREATER
ROCHESTER
CHAMBER OF COMMERCE

CHAIRMAN'S CIRCLE

The Chairman's Circle is an exclusive group of members interested in being part of a group of supporters for the Greater Rochester Chamber of Commerce. Their investments allow for an increase in educational opportunities for the business community and providing assistance with fundraising efforts.

EXCLUSIVE CHAIRMAN'S CIRCLE BENEFITS

- Company logo on Chamber website with backlink to your website
- Quarterly recognition on social media
- Recognition in monthly newsletter
- Displayed in Member Directory
- Chairman's Circle digital membership badge
- 30-second video on social media
- 2 complimentary e-blasts per year
- Displayed on Chairman's Circle signage in conference room
- Privately hosted cocktail meeting per year

Annual Fee: \$1,000
Limited to 20 members

JOIN THE

GREATER
ROCHESTER
CHAMBER OF COMMERCE

PRESIDENT'S CIRCLE

The President's Circle is an exclusive group of members interested in being part of a group of supporters for the Greater Rochester Chamber of Commerce. Their investments allow for an increase in educational opportunities for the business community and providing assistance with fundraising efforts.

EXCLUSIVE PRESIDENT'S CIRCLE BENEFITS

- Company logo on Chamber website with backlink to your website
- Recognition in monthly newsletter
- Displayed in Member Directory
- President's Circle digital membership badge
- 1 complimentary e-blast per year
- Displayed on Chairman's Circle signage in conference room
- Privately hosted cocktail meeting per year

Annual Fee: \$500
Limited to 20 members

Greater Rochester Chamber of Commerce presents...

Iceland's Magical Northern Lights

October 13 – 19, 2026



Upgrade to Elite Airfare! See inside for details.

SPECIAL TRAVEL PRESENTATION

Date: Tuesday, January 27, 2026 Time: 6:00 PM

Greater Rochester Chamber of Commerce, 18 S Main St, Rochester, NH 03867
RSVP to 603-332-5080

For more information contact

Melinda Nyberg

Horizon Travel Agency

(603) 742-7664

melinda.nyberg@gmail.com





7 Days • 11 Meals: 6 Breakfasts, 5 Dinners

HIGHLIGHTS... Reykjavík, Northern Lights Cruise, Search for the Northern Lights, Golden Circle, Thingvellir National Park, Lava Exhibition Center, Vík, Jökulsárlón Glacial Lagoon, Blue Lagoon

ITINERARY AT A GLANCE

| | |
|---|------------------------------|
| Day 1 | Overnight Flight |
| Day 2 | Centerhotel Plaza, Reykjavik |
| Days 3 – 5 | Hotel Dyrholaey, Vík |
| Day 6 | Centerhotel Plaza, Reykjavik |
| On some dates alternate hotels may be used. | |

Day 1: Tuesday, October 13, 2026 Overnight Flight You're on your way to Iceland, a land and culture forged by fire and ice. Where steaming lava fields and massive glaciers sculpt mountains and valleys, leaving thundering waterfalls and plunging fjords. In this land of many natural wonders, enjoy the rare opportunity to search for the aurora borealis — one of nature's most dazzling light displays, also known as the northern lights.*

Day 2: Wednesday, October 14, 2026 Reykjavík, Iceland Welcome to Iceland's capital city, Reykjavík. Your hotel room is available as soon as you arrive so you can make yourself comfortable before refueling with breakfast. This afternoon, get acquainted with old town Reykjavík on a walking tour with a local guide to see the harbor, city hall, the Parliament building, and the nearby cathedral dating back to 1796. Gather with your fellow travelers at a popular restaurant for dinner featuring Icelandic cuisine. This evening, take an adventurous northern lights cruise** and sail into the darkness of Faxaflói Bay in search of the aurora borealis.* (B, D)

Day 3: Thursday, October 15, 2026 Reykjavík - Golden Circle - Vík Travel the Golden Circle this morning to experience natural wonders, including the explosive Geysir thermal area and the double-cascade Gullfoss waterfall. Venture to the famous Thingvellir National Park and stand upon the crest of the Mid-Atlantic Ridge. In the afternoon, stop at the Lava Exhibition Center and delve into Iceland's past and present volcanic eruptions. Afterward, witness Seljalandsfoss, a rushing waterfall where you may walk behind the water for unique views from the inside out. Next, continue on to Vík. Drive, or venture on foot, into the stillness of rural Iceland in search of the northern lights. You'll enjoy three nights of searching to increase your likelihood of catching a glimpse of these elusive lights.* (B, D)

Day 4: Friday, October 16, 2026 Vík - Reynisfjara - Vík Begin your day with a journey to Reynisfjara, the volcanic black sand beach famous for its basalt columns and rugged sea stacks just offshore. Next, visit the Skógar Museum and discover its turf-built homes and artifacts. Afterward, stand in awe before the impressive Skógafoss waterfall, one of Iceland's biggest and most beautiful waterfalls. Cap off your day with a visit to Sólheimajökull Glacier, Iceland's fourth largest glacier. After dinner, gaze at the sky in search of the northern lights.* (B, D)

Day 5: Saturday, October 17, 2026 Vík - Jökulsárlón Glacial Lagoon - Vík This morning, travel to Jökulsárlón glacial lagoon, filled with floating icebergs. Explore this extraordinary landscape and search for seals swimming in cold waters. After dinner back in Vík, continue searching for the northern lights dancing across the night sky.* (B, D)

Day 6: Sunday, October 18, 2026 Vík - Blue Lagoon - Reykjavík Drive along the south shore towards the Reykjanes Peninsula. Known for its rugged landscape, lava fields, and numerous hot springs, the peninsula is home to the Blue Lagoon. Take a dip in the warm, mineral-rich waters of the geothermal pool, located in the heart of a dramatic lava field. Return to Reykjavík for your farewell dinner and overnight stay. (B, D)

Day 7: Monday, October 19, 2026 Reykjavík - Tour Ends Depart for home with many incredible memories of your time in Iceland. (B)



Book Now & Save \$150 Per Person:

Double ~~\$4,649~~; **Double \$4,499***
 Single ~~\$5,349~~; **Single \$5,199;**
 Triple ~~\$4,599~~ **Triple \$4,449**

For bookings made after Apr 14, 2026 call for rates.

Included in Price: Round Trip Air from Logan Intl Airport, Air Taxes and Fees/Surcharges, Hotel Transfers

Not included in price: Cancellation Waiver and Insurance of \$549 per person

* All Rates are Per Person and are subject to change, based on air inclusive package from BOS

Upgrade your in-flight experience with Elite Airfare

Additional rate of: Business Class \$2,990

- * Elite Air pricing (Premium Economy, Business Class or First class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability.

† Refer to the reservation form to choose your upgrade option

IMPORTANT CONDITIONS: Your price is guaranteed once deposit is received and booking confirmed by Collette. Your price is not subject to increase after the deposit is received and booking confirmed, except for charges resulting from increases in government-imposed taxes or fees. **(See registration form for consent.)**

Important Tour Information:

Book Now rates valid until Apr 14, 2026, valid on air inclusive packages only.

The overall activity level of this tour is a level 3. This means you're an on-the-go traveler. You don't want to miss a thing, so walking and standing for longer periods of time (2-3 hours) isn't a big deal. A moderately paced two-and-a-half-hour walking tour, covering several miles, hills, and uneven surfaces, is no problem for you. Walking four miles over the course of a day is very doable, as is climbing into and out of various modes of transportation (tuk-tuk, cable car, zodiac, etc.). You can climb three flights of stairs easily and handle altitudes between 6,000 and 9,000 feet. Expect some longer days with early mornings or late nights balanced with free time to recharge or set out on your own adventure. This level is not a fit for travelers who require mobility assistance devices.

While you are searching for the northern lights, you will be walking and waiting outdoors.

If you require any special assistance while on tour, please make us aware at time of reservation so the necessary request form can be sent to your attention.

This tour takes place in the winter. You can expect varying weather conditions with brisk days and limited daylight.

Most natural sites such as waterfalls, beaches, and lava fields require walking on unpaved, uneven surfaces rendered slippery by ice and rain.

We seek to best utilize your time while on tour; to account for the potential for adverse weather, some activities or days may need to be altered, shifted, or cancelled. In addition, museum visits and shopping may be affected by observance of religious or local holidays.

The Northern Lights Cruise departs from the port usually at 9:00 PM and finishes after 11:00 PM.

Due to long-distance travels to the Jökulsárlón Glacial Lagoon, you may expect free time after 1:00 PM for lunch on your own.

**The northern lights cruise is weather dependent and may be postponed or cancelled in the event of adverse weather or sea conditions.

*The northern lights are in the Northern Hemisphere from September through April and are only visible when the sky is clear and free of clouds. **As this tour is weather dependent, sightings of the northern lights are not guaranteed.**

Experience It! The Northern Lights

Each year, during the winter months, travelers journey to Iceland and venture out into the dark to see the magical but elusive northern lights (aurora borealis). This natural phenomenon is the product of collisions between electrically charged particles from the sun that enter the earth's atmosphere; the results are spectacular. Streaks of colorful light appear across the sky. The colors can vary from white to pink or purple and, most commonly, green. It is known that the best time to witness the lights in Iceland is from late September to mid-April, when the nights are the longest. This light show is truly dazzling and worth the pursuit.

For more information visit <https://gateway.gocollette.com/link/1378790>

**For important reservation information visit
<https://gateway.gocollette.com/link/1378790>.
You can also find this information on your tour documents.**



TRAVEL DATE: 10/13/2026 TERRITORY: A1
RES#: 1378790

Iceland's Magical Northern Lights

This form is intended for use by the Group Leaders only. Please note that Collette is unable to process this form

A deposit of \$698 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the seat reduction date of April 07, 2026 are based upon availability. Final payment due by July 15, 2026. Deposits are refundable up until April 14, 2026.

YOUR INFORMATION:

Clearly print your full name (first/middle/last) as it appears on your government issued travel documentation.

IMPORTANT: In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel <passport/driver's license> including middle names or suffixes <Jr, Sr>.

First: _____ Middle: _____ Last: _____ Suffix: _____

Nickname: _____ Gender: () Male () Female Date of Birth: month _____ day _____ year _____

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: () _____ Cell: () _____ Email Address: _____

Should you become ill or injured, whom should we contact (not traveling with you): _____ Phone: () _____

ROOMING WITH: ☐ Check if address is the same as Passenger #1

First: _____ Middle: _____ Last: _____ Suffix: _____

AIR GATEWAY: Departure airport for this tour: _____

Air Seat Request: () Aisle () Window () Next To Traveling Companion

Collette cannot guarantee your seat preference. If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times.

Please be advised, when travelling as part of a group, many airlines do not provide seat assignments. Preferred seating may be available for an additional charge.

Please reserve an upgrade to Elite Airfare for an additional rate of: ☐ Business Class \$2,990

Service is limited and not available on all flights or carriers. Other restrictions may apply. Please note: if you purchase an upgrade, we cannot guarantee the same flight schedule as the group. Upgraded class of service is for the international portion of the journey only.

Elite Air pricing (Premium Economy, Business Class, or First Class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability.

Are you willing to separate from the group air schedule to accommodate your upgrade request? () Yes () No

"Federal law forbids carriage of hazardous materials such as aerosols, fireworks, lithium batteries & flammable liquids aboard the aircraft in your checked or carry-on baggage. A violation can result in 5 years' imprisonment and penalties of \$250,000 or more. Details on prohibited items may be found on TSA's "prohibited items" web page: <http://www.tsa.gov/traveler-information/prohibited-items>."

TRAVEL PROTECTION: () Yes, I wish to purchase travel protection \$549 () No, I decline

If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations. Travel Protection Payment is due with first deposit. The Waiver Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. The single supplement will be deducted from the refund of the person who cancels. (There is coverage under Part B which includes a single supplement benefit of \$1,500 for certain covered reasons. See Part B for details.)

PLEASE MAKE CHECKS PAYABLE TO: Collette



Special Needs Form

Please complete this form, sign and return it to us within 14 days of receipt.

Email: TravelOperations@collette.com

Fax: 401.727.4745

Mail: Collette: Travel Operations
180 Middle Street
Pawtucket, RI 02860

TRAVELERS NEEDING SPECIAL ASSISTANCE

You must report any disability requiring special attention to Collette at the time the reservation is made. *Collette will make reasonable efforts to accommodate the special needs of tour participants. Such participants, however, should be aware that the Americans with Disabilities Act is inapplicable outside of the United States and facilities outside the United States for disabled individuals are limited. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Collette nor its personnel, nor its suppliers, may physically lift or assist clients into transportation vehicles. If a traveler thinks he or she might need assistance during a trip, he or she should call Collette to determine what assistance might reasonably be given. Collette cannot provide special individual assistance to tour members with special needs for walking, dining, or other routine activities. Internationally, a great deal of walking may be necessary to fully enjoy the destination. Travelers should be in good health and must be able to walk reasonable distances. In some areas, travelers may be required to walk on uneven ground, cobblestone streets or raised thresholds.

****To request a wheelchair accessible room on a cruise, the traveler or person sharing the room must have a recognized disability that alters a major life function and requires the use of a mobility device and the use of the accessible features provided in the wheelchair accessible stateroom. The cruise company may take appropriate action against someone who has reserved or purchased such a stateroom fraudulently. Action may include but is not limited to removal from the stateroom to a non-accessible accommodation up to denial of boarding.***

Reservation # _____

Name: _____ Male or Female (circle one)

Are you traveling with a wheelchair? Yes No

If you answer "YES"

- Does your wheelchair collapse? Yes No
- Can you stand and climb steps to board the coach without it? Yes No
- Are you capable of lifting your own wheelchair? Yes No

If you are not capable of lifting your own wheelchair who will provide assistance?

This form cannot be processed without the dimensions of your wheelchair:

Height _____ Length _____ Width _____

Are you traveling with a walker? Yes No

If you answer "YES"

- Does your walker collapse? Yes No

This form cannot be processed without the dimensions of your walker:

Height _____ Length _____
Width _____

Tour Managers and drivers do not provide assistance lifting, pushing or carrying wheelchairs or walkers. Motorized scooters are not permitted on tour.

Are you requesting any hotel room accommodations? Yes No

If "YES" Please indicate if one or more of the following is required in the washroom.

- Walk-in shower Yes No
- Grab bars Yes No
- Raised toilet seat Yes No

Please provide any details in reference to the nature of your request.

Most hotel rooms that can accommodate the request will be equipped with only 1 bed.

Do you understand and accept? Yes No

Collette cannot guarantee the availability of such rooms as many hotels have a limited number of rooms that are equipped with the above accommodations.

Are you traveling with an oxygen tank? Yes No

If you answer “YES”

- You must contact the airline directly to arrange transportation of the oxygen on the plane. Oxygen requests vary by airline and location and can take up to 2 weeks to request.
- You are responsible for supplying your own electrical cords, and converters as needed.

This form must be remitted within 14 days of receipt for any special needs accommodation request.

Collette cannot provide special individual assistance to tour members with special needs for walking, dining, or other routine activities and motorized scooters are not permitted on tour.

The Americans with Disabilities Act only applies in the United States. Many international destinations cannot accommodate passengers’ requests. Collette will make all reasonable efforts to accommodate the special needs of tour participants, but we cannot guarantee that all requests will be honored on international destinations.

Collette also regrets that it cannot provide individual assistance to a tour member with special needs for walking, dining, or other special personal needs. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable and totally responsible for the assistance.

I have read and understand the above:

Signature: _____

Print Name: _____

Internal Use Only

Reason: _____

Tour: _____ Reservation # _____

TS/Group: _____

Tour Date: _____